

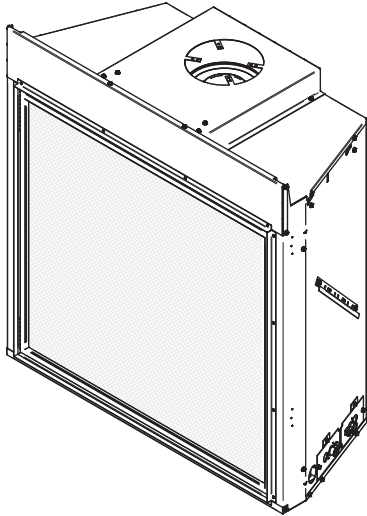
Valcourt

OWNER'S MANUAL

S42 MODEL

(FG00004 & FG00040) PROFLAME II VERSION
MULTIFUNCTION REMOTE (MF)
(FG00007) MILLIVOLT VERSION

**DIRECT VENT
ZERO CLEARANCE
GAS FIREPLACE HEATER**



SAFETY TESTED
ACCORDING TO ANSI Z21.88-2017
AND CSA 2.33-2017 STANDARDS
BY AN ACCREDITED LABORATORY.



! DANGER

HOT GLASS WILL CAUSE BURNS. DO NOT TOUCH GLASS UNTIL COOLED. **NEVER** ALLOW CHILDREN TO TOUCH GLASS. A barrier designed to reduce the risk of burns from the hot viewing glass is provided with this appliance and shall be installed for the protection of children and other at-risk individuals. NOTE : Barrier required, may be sold separately.

WARNING

FIRE OR EXPLOSION HAZARD

- Failure to follow safety warnings exactly could result in serious injury, death or property damage.
- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

WHAT TO DO IF YOU SMELL GAS

- Do not try to light any appliance.
- Do not touch any electrical switch; do not use any phone in your building.
- Leave the building immediately.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.
- Installation and service must be performed by a qualified installer, service agency or the gas supplier.

WARNING

- If not installed, operated and maintained in accordance with the manufacturer's instructions, this product could expose you to substances in fuel or from fuel combustion which can cause death or serious illness.

- This appliance may be installed in an aftermarket, permanently located, manufactured home (USA only) or mobile home, where not prohibited by local codes.

- This appliance is only for use with the type of gas indicated on the rating plate.

- This appliance is not convertible for use with other gases, unless a certified kit is used.

- Fuels used in gas, wood-burning or oil fired appliances, and the products of combustion of such fuels, contain chemicals known to the State of California to cause cancer, birth defects or other reproductive harm. For more information go to www.P65warnings.ca.gov/

READ AND KEEP THIS MANUAL FOR REFERENCE

REFERENCE FOR THE OWNER

Information concerning your fireplace

Model: _____ Date of purchase/installation : _____

Serial Number : _____ Fireplace location: _____

Dealer : _____ Dealer's phone number : _____

Notes: _____

THANK YOU FOR CHOOSING THIS GAS FIREPLACE.


As one of North America's largest and most respected stove and fireplace manufacturers, Stove Builder International takes pride in the quality and performance of all its products.


The following pages provide general advice on gas heating, detailed instructions for safe and effective installation, and guidance on how to get the best performance from this fireplace.

It is mandatory that this gas burning hearth product be installed and serviced by a qualified installer, a service agency or the gas supplier.

Contact local building or fire officials about restrictions and installation inspection requirements in your local area. A building permit might be required for this installation .

It is also highly recommended to inform your home insurance company. Please read this entire manual before installing and using this fireplace.

 **If this fireplace is not installed properly, combustible materials near it may overheat and catch fire.**

 **To reduce the risk of fire, follow the installation instructions in this manual.**

ONLINE WARRANTY REGISTRATION

If the unit requires repairs during the warranty period, proof of purchase must be provided. The purchase invoice must be kept. The date indicated on it establishes the warranty period. If it cannot be provided, the warranty period will be determined by the date of manufacture of the product. It is also highly recommended to register the warranty online at

<https://www.valcourtinc.com/en/warranty/warranty-registration/>

Registering the warranty will help to quickly find the information needed on the unit.



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CERTIFICATION PLATE



REFER TO INTERTEK'S DIRECTORY OF BUILDING PRODUCTS FOR DETAILED INFORMATION
SE RÉFÉRER AU RÉPERTOIRE DES PRODUITS HOMOLOGUÉS D'INTERTEK POUR PLUS D'INFORMATION

LISTED VENTED GAS FIREPLACE HEATERS FOYER À GAZ HOMOLOGUÉ

FOR USE WITH GAS
POUR UTILISATION AU GAZ

Intertek
STANDARDS / NORMES D'ESSAI:
Control number: 4002461
Category 1
Certified to / Certifié selon CSA/ANSI Z21.88-(2017) / CSA 2.33-(2017)

MODEL / MODÈLE:
S42 (FG00004)

Serial Number
No. de Série **999999**

CONTACT LOCAL BUILDING OFFICIALS ABOUT THE RESTRICTIONS AND INSTALLATION INSPECTION IN YOUR AREA.
COMMUNIQUER AVEC LES AUTORITÉS LOCALES DU BÂTIMENT ET DE LA PRÉVENTION DES INCENDIES AU SUJET DES RESTRICTIONS D'INSTALLATION DANS VOTRE SECTEUR.

TYPE OF GAS / GENRE DE GAZ:	<input type="checkbox"/> PROPANE 1.55 mm	<input checked="" type="checkbox"/> NAT 39 DMS
ORIFICE DRILL SIZE / GROSSEUR TROU DE L'ORIFICE:		
MAX. INPUT / PUISSANCE MAXIMALE D'ENTRÉE:	26 500 BTU/HR (7.77 kW)	28 500 BTU/HR (8.35 kW)
MIN. INPUT / PUISSANCE MINIMALE D'ENTRÉE:	22 000 BTU/HR (6.15 kW)	21 000 BTU/HR (6.15 kW)
<u>GAS SUPPLY PRESSURE / PRESSION LIGNE À GAZ</u>		
MAXIMUM PRESSION / PRESSION MAXIMALE	14.0 IN. W.C. (3.48 kPa)	14.0 IN. W.C. (3.48 kPa)
MINIMUM FOR PURPOSE OF ADJUSTMENT /		
MINIMUM POUR PERMETTRE L'AJUSTEMENT À L'ENTRÉE:	10.8 IN. W.C. (2.69 kPa)	4.5 in. W.C. (1.74 kPa)
MANIFOLD / PRESSION DES GAZ	10.0 IN. W.C. (2.49 kPa)	3.5 IN. W.C. (0.87 kPa)
ALTITUDE	0 - 4 500 Ft (0 - 1 370 m)	0 - 4 500 Ft (0 - 1 370 m)

INSTALL AND USE ONLY IN ACCORDANCE WITH SBI STOVE BUILDER INTERNATIONAL INSTALLATION AND OPERATION INSTRUCTIONS.
L'INSTALLATION ET L'OPERATION DOIT SE FAIRE SELON LES INSTRUCTIONS D'INSTALLATION ET D'UTILISATION DE SBI FABRICANT DE POÊLES INTERNATIONAL.

PREVENT HOUSE FIRES

- Not for use with solid fuel.
- Use with suitable type B gas vent or BW gas vent.
- Keep burner and control compartment clean.
- Do not overfire unit.
- For use with glass doors certified with the appliance only.
- This fireplace may be installed as an aftermarket, permanently located, manufactured home (USA only) or mobile home, where not prohibited by local codes.
- This appliance must be installed in accordance with manufacturer's instructions and local codes. In the absence of local codes, follow the current NFPA 54/ANSI Z223.1 or CSA B149.1 installation codes.
- Acceptable for installation from 0-4500 FT. (0-1372 M.)

PRÉVENEZ LES INCENDIES

- Pas conçu pour utilisation avec combustible solide.
- Utiliser avec un évent à gaz approprié de type B ou BW.
- Maintenir le brûleur et le compartiment de contrôle propre.
- Ne pas surchauffer le foyer.
- Pour utilisation seulement avec la vitre certifiée avec le produit.
- Cet appareil peut être installé dans une maison préfabriquée (mobile) déjà installée si les règlements locaux le permettent.
- Cet appareil doit être installé conformément aux instructions du fabricant et aux codes locaux. En l'absence de codes locaux, suivez les codes d'installation actuels NFPA 54/ANSI Z223.1 ou CSA B149.1.
- Installation acceptable de 0-4500 FT. (0-1372 M.)

MINIMUM CLEARANCES TO COMBUSTIBLE MATERIALS / DÉGAGEMENTS MINIMUM AUX MATÉRIEAUX COMBUSTIBLES

Backwall / Mur arrière :	0 in. / po. (0 mm)
Sidewall / Mur latéral [1] :	6 in./po. (153 mm)
Ceiling / Plafond [1] :	36 in./po. (915 mm)
Mantles, shelves, etc./ Manteaux, tablettes, etc. :	[2]
Center of vent to nearest outside corner or obstruction / Centre de l'évent au coins extérieur ou obstruction la plus proche :	12 in./po. (305 mm)

[1] From door opening. / À partir de l'ouverture de la porte.
[2] See installation instructions for specified clearances for projections above appliance. / Voir les instructions d'installation pour les dégagements spécifiques au projections au-dessus de l'appareil.

Optional blower no. AC04380 - may be used. / Ventilateur optionnel AC04380 - peut être utilisé.
115V, 60Hz, 50W, less than / moins de 3A.

For use only with barrier part no / Utiliser seulement avec grillage no. 31073



WARNING: This product can expose you to carbon monoxide, which is known to the State of California to cause cancer, birth defects or other reproductive harm.

(For more information go to www.p65warnings.ca.gov)

CAUTION

- DO NOT USE A BLOWER INSERT, HEAT EXCHANGER OR OTHER ACCESSORY NOT APPROVED FOR USE WITH THIS HEATER.
- HOT WHILE IN OPERATION.
- DO NOT TOUCH. KEEP CHILDREN, CLOTHING AND FURNITURE AWAY.
- DO NOT INSTALL IN ALCOVE OR CLOSET.
- WHEN THE VENT - AIR INTAKE SYSTEM IS REMOVED FOR SERVICING REFER TO INSTALLATION INSTRUCTIONS AND OWNER'S MANUAL FOR PROPER RESEALING OR REINSTALLATION.
- WHENEVER THIS APPLIANCE IS NOT USED FOR EXTENDED PERIODS, TURN GAS CONTROL KNOB TO "OFF" POSITION.
- THIS VENTED GAS FIREPLACE HEATER IS NOT FOR USE WITH AIR FILTERS.

ATTENTION

- NE PAS UTILISER DE VENTILATEUR, ÉCHANGEUR DE CHALEUR OU AUTRES ACCESSOIRES NON APPROUVÉ AVEC CET UNITÉ.
- CHAUD EN FONCTIONNEMENT.
- NE PAS TOUCHER. GARDER LES ENFANTS, LES VÊTEMENTS ET LES MEUBLES ÉLOIGNÉS.
- NE PAS INSTALLER DANS UN ALCÔVE OU UN PLACARD.
- LORSQUE L'ÉVENT / ENTRÉE D'AIR SONT ENLEVÉS POUR L'ENTRETIEN, CONSULTER LES INSTRUCTIONS D'INSTALLATION ET D'UTILISATION POUR SCELLER OU RÉINSTALLER DE FAÇON APPROPRIÉE.
- LORSQUE L'APPAREIL N'EST PAS UTILISÉ POUR UNE PÉRIODE PROLONGÉE, FERMER L'ARRIVÉE DES GAZ EN TOURNANT LA VANNE D'ARRÊT EN POSITION «OFF».
- CETTE UNITÉ NE DOIT PAS ÊTRE UTILISÉE AVEC DES FILTRES À AIR.

Made in St-Augustin-de-Desmaures (Qc), Canada
03/05/2022 (# test)

Valcourt

Fabriquée à St-Augustin-de-Desmaures (Qc), Canada
03/05/2022 (# test)
27795



REFER TO INTERTEK'S DIRECTORY OF BUILDING PRODUCTS FOR DETAILED INFORMATION
SE RÉFÉRER AU RÉPERTOIRE DES PRODUITS HOMOLOGUÉS D'INTERTEK POUR PLUS D'INFORMATION

**LISTED VENTED GAS FIREPLACE HEATERS
FOYER À GAZ HOMOLOGUÉ**

FOR USE WITH GAS
POUR UTILISATION AU GAZ

Intertek
STANDARDS / NORMES D'ESSAI:

Control number: 4002461

Category 1

Certified to / Certifié selon CSA/ANSI Z21.88-(2017) / CSA 2.33-(2017)

MODEL / MODÈLE:
S42 (FG00040)

Serial Number
No. de Série **999998**

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TYPE OF GAS / GENRE DE GAZ:	<input checked="" type="checkbox"/> PROPANE 1.55 mm	<input type="checkbox"/> NAT 39 DMS
ORIFICE DRILL SIZE / GROSSEUR TROU DE L'ORIFICE:		
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PREVENT HOUSE FIRES

PRÉVENEZ LES INCENDIES

- Not for use with solid fuel.
- Use with suitable type B gas vent or BW gas vent.
- Keep burner and control compartment clean.
- Do not overfire unit.
- For use with glass doors certified with the appliance only.
- This fireplace may be installed as an aftermarket, permanently located, manufactured home (USA only) or mobile home, where not prohibited by local codes.
- This appliance must be installed in accordance with manufacturer's Instructions and local codes. In the absence of local codes, follow the current NFPA 54/ANSI Z223.1 or CSA B149.1 installation codes.
- Acceptable for installation from 0-4500 FT. (0-1372 M.)
- Pas conçu pour utilisation avec combustible solide.
- Utiliser avec un évent à gaz approprié de type B ou BW.
- Maintenir le brûleur et le compartiment de contrôle propre.
- Ne pas surchauffer le foyer.
- Pour utilisation seulement avec la vitre certifiée avec le produit.
- Cet appareil peut être installé dans une maison préfabriquée (mobile) déjà installée si les règlements locaux le permettent.
- Cet appareil doit être installé conformément aux instructions du fabricant et aux codes locaux. En l'absence de codes locaux, suivez les codes d'installation actuels NFPA 54/ANSI Z223.1 ou CSA B149.1.
- Installation acceptable de 0-4500 FT. (0-1372 M.)

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DÉGAGEMENTS MINIMUM AUX MATÉRIAUX COMBUSTIBLES**

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Mantles, shelves, etc./ Manteaux, tablettes, etc. :	[2]
Center of vent to nearest outside corner or obstruction / Centre de l'évent au coins extérieur ou obstruction la plus proche :	12 in./po. (305 mm)

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[2] See installation instructions for specified clearances for projections above appliance. / Voir les instructions d'installation pour les dégagements spécifiques au-dessus de l'appareil.

Optional blower no. AC04380 - may be used. / Ventilateur optionnel AC04380 - peut être utilisé.
115V, 60Hz, 50W, less than / moins de 3A.

For use only with barrier part no / Utiliser seulement avec grillage no. 31073



WARNING: This product can expose you to carbon monoxide, which is known to the State of California to cause cancer, birth defects or other reproductive harm.

(For more information go to www.p65warnings.ca.gov)

CAUTION

- DO NOT USE A BLOWER INSERT, HEAT EXCHANGER INSERT OR OTHER ACCESSORY NOT APPROVED FOR USE WITH THIS HEATER.
- HOT WHILE IN OPERATION.
- DO NOT TOUCH. KEEP CHILDREN, CLOTHING AND FURNITURE AWAY.
- DO NOT INSTALL IN ALCOVE OR CLOSET.
- WHEN THE VENT - AIR INTAKE SYSTEM IS REMOVED FOR SERVICING REFER TO INSTALLATION INSTRUCTIONS AND OWNER'S MANUAL FOR PROPER RESEALING OR REINSTALLATION.
- WHENEVER THIS APPLIANCE IS NOT USED FOR EXTENDED PERIODS, TURN GAS CONTROL KNOB TO "OFF" POSITION.
- THIS VENTED GAS FIREPLACE HEATER IS NOT FOR USE WITH AIR FILTERS.

ATTENTION

- NE PAS UTILISER DE VENTILATEUR, ÉCHANGEUR DE CHALEUR OU AUTRES ACCESSOIRES NON APPROUVÉ AVEC CET UNITÉ.
- CHAUD EN FONCTIONNEMENT.
- NE PAS TOUCHER. GARDER LES ENFANTS, LES VÊTEMENTS ET LES MEUBLES ÉLOIGNÉS.
- NE PAS INSTALLER DANS UN ALCÔVE OU UN PLACARD.
- LORSQUE L'ÉVENT / ENTRÉE D'AIR SONT ENLEVÉS POUR L'ENTRETIEN, CONSULTER LES INSTRUCTIONS D'INSTALLATION ET D'UTILISATION POUR SCELLER OU RÉINSTALLER DE FAÇON APPROPRIÉE.
- LORSQUE L'APPAREIL N'EST PAS UTILISÉ POUR UNE PÉRIODE PROLONGÉE, FERMER L'ARRIVÉE DES GAZ EN TOURNANT LA VANNE D'ARRÊT EN POSITION «OFF».
- CETTE UNITÉ NE DOIT PAS ÊTRE UTILISÉE AVEC DES FILTRES À AIR.

Made in St-Augustin-de-Desmaures (Qc), Canada
03/05/2022 (# test)



Fabriqué à St-Augustin-de-Desmaures (Qc), Canada
03/05/2022 (# test)
27893

ENGLISH

1. Safety Information



DO NOT OPERATE THIS APPLIANCE WITHOUT GLASS FRONT PANEL INSTALLED.

1. Due to high temperatures, the appliance should be located out of traffic and away from furniture and draperies.
2. Children and adults should be alerted to the hazards of high surface temperature and should stay away to avoid burns or clothing ignition.
3. Young children should be carefully supervised when they are in the same room as the appliance. Toddlers, young children, and others may be susceptible to accidental contact burns. A physical barrier is recommended if there are at-risk individuals in the house. To restrict access to a fireplace or stove, install an adjustable safety gate to keep toddlers, young children, and other at-risk individuals out of the room and away from hot surfaces.
4. For appliances requiring a barrier, as determined under Clause 5.15.4: "A barrier designed to reduce the risk of burns from the hot viewing glass is provided with this appliance and shall be installed for the protection of children and other at-risk individuals."
5. If the barrier becomes damaged, the barrier shall be replaced with the manufacturer's barrier for this appliance.
6. Clothing or other flammable material should not be placed on or near the appliance.
7. Any safety screen, guard, or barrier removed for servicing an appliance must be replaced prior to operating the appliance (see Clause 4.1.6).
8. Installation and repair should be done by a qualified service person. The appliance should be inspected before use and at least annually by a professional service person. More frequent cleaning might be required due to excessive lint from carpeting, bedding material, et cetera. It is imperative that control compartments, burners, and circulating air passageways of the appliance be kept clean.

WARNING	
	Do not operate fireplace with the glass front removed, cracked or broken.

WARNING	
	<ol style="list-style-type: none">1. The use of substitute glass will void all product warranties.2. Care must be taken to avoid breakage of the glass.3. Under no circumstances should this fireplace be operated without the glass front or with a broken glass front. Replacement of the glass (with gasket) as supplied by the manufacturer should be done by a qualified service person.4. Do not abuse the glass by striking or hitting it.

WARNING	
	Do not use ammonia based or abrasive cleaners on glass. Do not attempt to clean glass when glass is hot.



CARBON MONOXIDE POISONING HAZARD

FAILURE TO FOLLOW THE STEPS OUTLINED BELOW FOR EACH APPLIANCE CONNECTED TO THE VENTING SYSTEM BEING PLACED INTO OPERATION COULD RESULT IN CARBON MONOXIDE POISONING OR DEATH.

THE FOLLOWING STEPS SHALL BE FOLLOWED FOR EACH APPLIANCE CONNECTED TO THE VENTING SYSTEM BEING PLACED INTO OPERATION, WHILE ALL OTHER APPLIANCES CONNECTED TO THE VENTING SYSTEM ARE NOT IN OPERATION:

1. Seal any unused openings in the venting system.
2. Inspect the venting system for proper size and horizontal pitch, as required in the National Fuel Gas Code ANSI Z223.1/NFPA 54 or the National Gas and Propane Installation Code CSA B149.1 and these instructions. Determine that there is no blockage or restriction, leakage, corrosion and other deficiencies which could cause an unsafe condition.
3. As far as practical, close all building doors and windows and all doors between the space in which the appliance(s) connected to the venting system are located and other spaces of the building.
4. Close fireplace dampers.
5. Turn on clothes dryers and any appliance not connected to the venting system. Turn on any exhaust fans, such as range hoods and bathroom exhausts, so they are operating at maximum speed. Do not operate a summer exhaust fan. Follow the lighting instructions. Place the appliance being inspected into operation. Adjust the thermostat so appliance is operating continuously.
6. Test for spillage from draft hood equipped appliances at the draft hood relief opening after 5 minutes of main burner operation. Use the flame of a match or candle.
7. If improper venting is observed during any of the above tests, the venting system must be corrected in accordance with National Fuel Gas Code, ANSI Z223.1/NFPA and/or National Gas and Propane Installation Code, CSA B149.1.
8. After it has been determined that each appliance connected to the venting system properly vents when tested as outlined above, return doors, windows, exhaust fans, fireplace dampers and any other gas-fired burning appliance to their previous conditions of use.

SAFETY INFORMATION FOR USERS OF PROPANE GAS

Propane is a flammable gas which can cause fires and explosions. In its natural state, propane is odorless and colorless. You may not know all the following safety precautions which can protect both you and your family from an accident. Read them carefully now, then review them point by point with the members of your household. Someday when there may not be a minute to lose, everyone's safety will depend on knowing exactly what to do. If, after reading the following information, you feel you still need more information, please contact your gas supplier.



If a gas leak happens, you should be able to smell the gas because of the odorant put in the Propane Gas. That's your signal to go into immediate action!

- Do not operate electric switches, light matches, use your phone. Do not do anything that could ignite the gas.
- Get everyone out of the building, vehicle, trailer, or area. Do that IMMEDIATELY.
- Close all gas tank or cylinder supply valves.
- Propane Gas is heavier than air and may settle in low areas such as basements. When you have reason to suspect a gas leak, keep out of basements and other low areas. Stay out until firefighters declare them to be safe.
- Use your neighbor's phone and call a trained Propane Gas service person and the fire department.
- Even though you may not continue to smell gas, do not turn on the gas again. Do not re-enter the building, vehicle, trailer, or area.
- Finally, let the service man and firefighters check for escaped gas. Have them air out the area before you return. Properly trained Propane Gas service people should repair the leak, then check and relight the gas fireplace for you.

NO ODOR DETECTED - ODOR FADE

Some people cannot smell well. Some people cannot smell the odor of the chemical put into the gas. You must find out if you can smell the odorant in propane. Smoking can decrease your ability to smell. Being around an odor for a time can affect your sensitivity or ability to detect that odor. Sometimes other odors in the area mask the gas odor. People may not smell the gas odor or their minds are on something else. Thinking about smelling a gas odor can make it easier to smell. **The odorant in Propane Gas is colorless, and it can fade under some circumstances.** For example, if there is an underground leak, the movement of the gas through soil can filter the odorant. Odorants in Propane Gas also are subject to oxidation. This fading can occur if there is rust inside the storage tank or in iron gas pipes.

SAFETY INFORMATION FOR USERS OF PROPANE GAS (CONT'D)

The odorant in escaped gas can adsorb or absorb onto or into walls, masonry and other materials and fabrics in a room. That will take some of the odorant out of the gas, reducing its odor intensity. Propane Gas may stratify in a closed area, and the odor intensity could vary at different levels. Since it is heavier than air, there may be more odor at lower levels. Always be sensitive to the slightest gas odor. If you detect any odor, treat it as a serious leak. Immediately go into action as instructed earlier.

SOME POINTS TO REMEMBER

Learn to recognize the odor of Propane Gas.

Your local Propane Gas Dealer can give you a “Scratch and Sniff” pamphlet. Use it to find out what the propane odor smells like. If you suspect that your Propane Gas has a weak or abnormal odor, call your Propane Gas Dealer.

If you are not qualified, do not light pilot lights, perform service, or make adjustments to appliances on the Propane Gas system. If you are qualified, consciously think about the odor of Propane Gas prior to and while lighting pilot lights or performing service or making adjustments.

Sometimes a basement or a closed-up house has a musty smell that can cover up the Propane Gas odor. Do not try to light pilot lights, perform service, or make adjustments in an area where the conditions are such that you may not detect the odor if there has been a leak of Propane Gas.

Odor fade, due to oxidation by rust or adsorption on walls of new cylinders and tanks, is possible. Therefore, people should be particularly alert and careful when new tanks or cylinders are placed in service. Odor fade can occur in new tanks, or reinstalled old tanks, if they are filled and allowed to set too long before refilling. Cylinders and tanks which have been out of service for a time may develop internal rust which will cause odor fade. If such conditions are suspected to exist, a periodic sniff test of the gas is advisable.


If you have any question about the gas odor, call your Propane Gas Dealer. A periodic sniff test of the Propane Gas is a good safety measure under any condition.


If, at any time, you do not smell the Propane Gas odorant and you think you should, assume you have a leak. Then take the same immediate action recommended above for the occasion when you do detect the odorized Propane Gas.


If you experience a complete “gas out,” (the container is under no vapor pressure), turn the tank valve off immediately. If the container valve is left on, the container may draw in some air through openings such as pilot light orifices. If this occurs, some new internal rusting could occur. If the valve is left open, then treat the container as a new tank. Always be sure your container is under vapor pressure by turning it off at the container before it goes completely empty or having it refilled before it is completely empty.

2. General Information

- This fireplace is supplied as propane and natural gas and is field convertible to natural and propane gas. See instructions packaged with the conversion kit for further information.
- This appliance is designed and approved as a supplemental heater and provides the potential for most energy conservation when used while attended. The use of an alternative primary heat source is advisable.
- This model do not include a variable speed blower. However, it may be purchased and installed during or after fireplace installation. Instructions are supplied with the blower kit.
- Sample Warnings and Definitions

DANGER	
	Indicates a hazardous situation which, if not avoided, WILL RESULT IN DEATH or serious injury.

WARNING	
	Indicates a hazardous situation which, if not avoided, COULD RESULT IN DEATH or serious injury.

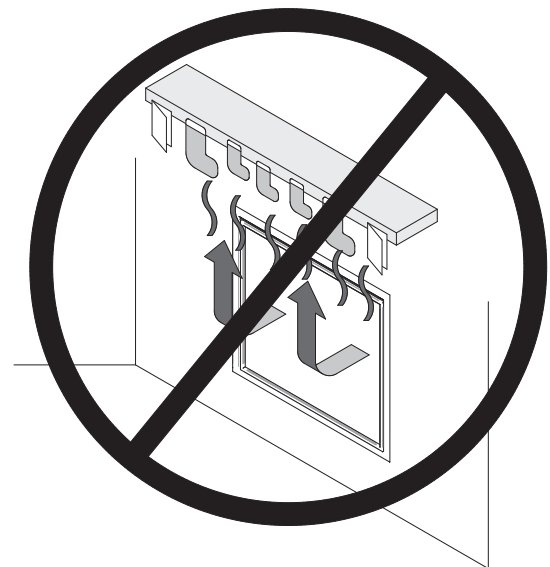
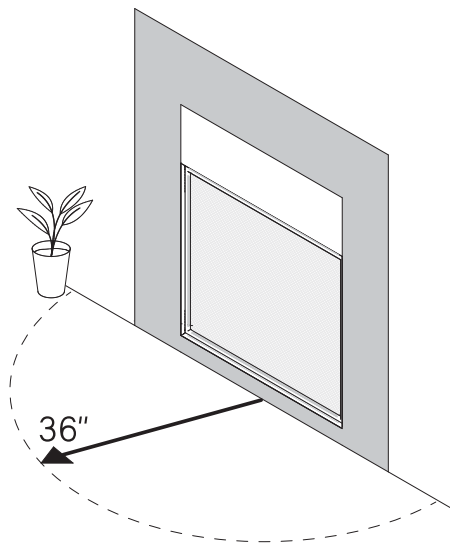
CAUTION	
	Indicates a hazardous situation which, if not avoided, COULD RESULT IN MINOR OR MODERATE INJURY.

NOTICE: Addresses practices not related to personal injury.

2.1 Appliance Certification

This fireplace is design certified in accordance with American National Standard/CSA Standard ANSI Z21.88/CSA 2.33 and by Intertek as a Direct Vent Gas Fireplace Heater and shall be installed according to the installation instructions.

2.2 Clearance



Do not put furniture or any other combustible household objects within 36" of the fireplace front.

Be careful not to put any decorating objects sensitive to heat too close above or around the fireplace as it gets very hot when operating.

Installing a television above a fireplace

Installing a television above a fireplace has become increasingly popular; however, the area above any fireplace gets hot and most TV manufacturers recommend against placing their products near a heat source. If you install a television above this fireplace, SBI accepts no responsibility for damage or injuries.

Follow the television manufacturer's installation instructions, including any recommendations regarding proximity to heat sources.

If you have a TV above your fireplace, turn off the fireplace and let it cool completely before servicing or touching any buttons on the TV.

2.3 Fuel

WARNING



**This fireplace is NOT FOR USE WITH SOLID FUELS.
Solid fuels could cause personal injury or property damage.**

2.4 Qualified Installing/repairing Agency

Installation and replacement of gas piping, gas utilization equipment or accessories and repair and servicing of equipment **shall be performed only by a qualified agency**.

The term "qualified agency" means any individual, firm, corporation or company which either in person or through a representative is engaged in and is responsible for :

- (a) the installation or replacement of gas piping or
- (b) the connection, installation, repair or servicing of equipment, who is experienced in such work, familiar with all precautions required and has complied with all the requirements of the authority having jurisdiction.

WARNING



**ANY CHANGE TO THIS FIREPLACE OR ITS CONTROLS CAN BE DANGEROUS.
Improper installation or use of the fireplace can cause serious injury or death
from fire, burns, explosions, or carbon monoxide poisoning.**

The installation must conform with local codes or, in the absence of local codes, with the National Fuel Gas Code ANSI Z223.1/ NFPA 54* Natural Gas and Propane Installation Code, or CSA B149.1 in Canada.

Any alteration of the original design, installed other than as shown in these instructions or use with a type of gas not shown on the rating plate is the responsibility of the person and company making the change.

2.5 Odor risk with polymer materials

Do not install any cement boards of other materials that contain polymer based fibers or other polymer materials.

3. Lighting Instructions

3.1 Lighting Instructions (Proflame II Model)

FOR YOUR SAFETY READ BEFORE LIGHTING

⚠ WARNING



If you do not follow these instructions exactly, a fire or explosion may result causing property damage, personal injury or loss of life.

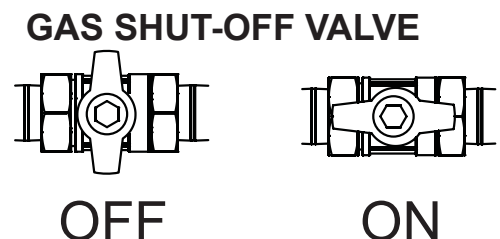
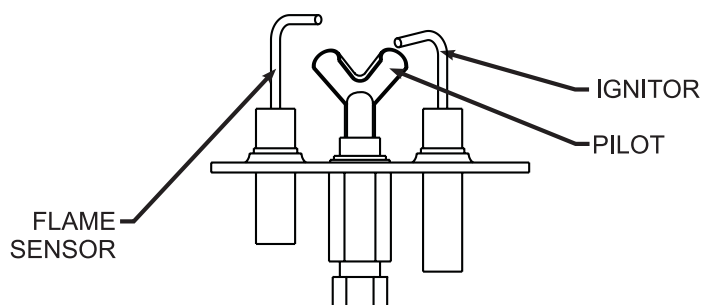
- A) This appliance must be lighted with the remote control. When lighting the pilot, follow these instructions exactly.
- B) **BEFORE LIGHTING**, smell around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.
- C) Use only the remote control to operate the valve. Never use tools. If valve does not operate, don't try to repair it, call a qualified service technician. Force or attempted repair may result in a fire or explosion.
- D) Do not use this appliance if any part has been underwater. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been underwater.

WHAT TO DO IF YOU SMELL GAS


- Do not try to light any appliance.
- Do not touch any electrical switch.
- Do not use any phone in your building.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions. If you can not reach your gas supplier, call the fire department.

LIGHTING INSTRUCTIONS

1. **STOP!** Read the safety information above.
2. Turn **OFF** electric power to the appliance.
3. Turn gas shut-off counterclockwise  to **ON** position.
4. Wait ten minutes to clear out any gas. Then smell for gas, including near the floor. If you smell gas, **STOP!** Follow B in the safety information above on this label. If you do not smell gas, go to the next step.
5. Turn **ON** electric power to the appliance.
6. Using the remote control, turn main flame to **ON**. If the pilot does not light within 60 seconds, stop and go back to Step 4
7. If the burner or pilot does not operate properly after several tries, turn the gas control knob clockwise  to **OFF** and call your service technician or gas supplier.
8. Operation of the gas valve, blower, and/or optional light must be controlled by using the hand held remote control. Refer to remote instructions for detailed operation information



TO TURN OFF GAS TO APPLIANCE

1. Turn off all electric power to the appliance if service is to be performed (if applicable).
2. Locate On/Off gas shut-off and turn clockwise to  **OFF**. Do not force.

3.2 Lighting Instructions (Millivolt Model)

FOR YOUR SAFETY READ BEFORE LIGHTING

⚠ WARNING

If you do not follow these instructions exactly, a fire or explosion may result causing property damage, personal injury or loss of life.

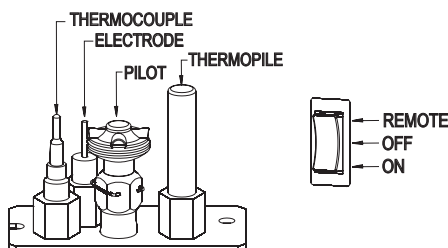
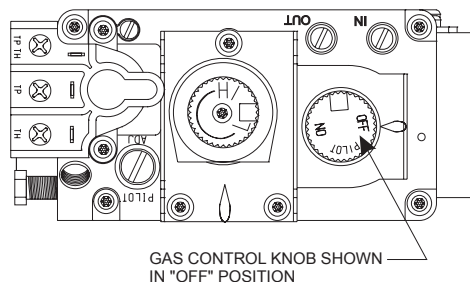
- A) This appliance has a pilot which must be lit by hand. When lighting the pilot, follow these instructions exactly.
- B) **BEFORE LIGHTING**, smell around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.
- C) Use only your hand to push in or turn the gas control knob. Never use tools. If valve does not operate, don't try to repair it, call a qualified service technician. Force or attempted repair may result in a fire or explosion.
- D) Do not use this appliance if any part has been underwater. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been underwater.

WHAT TO DO IF YOU SMELL GAS

- Do not try to light any appliance.
- Do not touch any electrical switch.
- Do not use any phone in your building.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions. If you can not reach your gas supplier, call the fire department.

LIGHTING INSTRUCTIONS

1. Stop! Read the safety information above.
2. Set REMOTE/OFF/ON switch to OFF.
3. Turn off all electric power to the appliance (if applicable).
4. Remove barrier screen.
5. Push in gas control knob slightly and turn clockwise to "OFF." NOTICE: Knob cannot be turned from "PILOT" to "OFF" unless knob is pushed in slightly. Do not force.
6. Wait ten minutes to clear out any gas. Then smell for gas, including near the floor. If you then smell gas, STOP! Follow "B" in the safety information above. If you do not smell gas, go to the next step.
7. Find pilot - Follow metal tube from gas control. The pilot is behind the burner on the right side.
8. Turn gas control knob counterclockwise to "PILOT."
9. Push in control knob all the way and hold in. Repeatedly push the piezo ignitor button until the pilot is lit. Continue to hold the control knob in the for about one minute after the pilot is lit. Release knob, and it will pop backup. Pilot should remain lit. If it goes out, repeat steps 5 through 9.
 - If the control knob does not pop up when released, STOP and IMMEDIATELY call a qualified service technician or gas supplier.
 - If the pilot will not stay lit after several tries, turn the gas control knob to "OFF" and call your service technician or gas supplier.
10. Turn gas control knob counterclockwise to "ON."
11. Replace barrier screen.
12. Turn on all electric power to the appliance (if applicable).
13. Set REMOTE/OFF/ON switch to desired setting.



TO TURN OFF GAS TO FIREPLACE

1. Turn off all electric power to the appliance if service is to be performed (if applicable).
2. Remove barrier screen.
3. Set REMOTE/OFF/ON switch to OFF.
4. Push in gas control knob slightly and turn clockwise to "OFF." Do not force.
5. Replace barrier screen.

4. Operating Instructions



FIRE HAZARD

Can cause severe injury or death. The receiver causes ignition of the fireplace. The fireplace can turn on suddenly. Keep away from the fireplace burner when operating the remote system or activating manual bypass of the remote system.

Turn off the main gas supply and electrical supply to the fireplace during installation and maintenance of the receiver device.



PROPERTY DAMAGE HAZARD.

Excessive heat can cause property damage. The fireplace can stay lit for many hours. Turn off the fireplace if it is not going to be attended for any length of time. Always place the transmitter where children can not reach it.

DO NOT USE a screwdriver or other metallic object to remove the batteries from the battery box or the handset! This could cause a short circuit

FIRE OR EXPLOSION HAZARD.

Can cause property damage, severe injury or death. Do not attempt to take apart the gas control or to clean it. Improper assembly and cleaning can cause unreliable operation.

NOTICE: This control system includes a battery back-up pack that allows the fireplace to operate in the event of a power outage.

NOTICE: The variable speed blower feature will not operate during a power outage.

NOTICE: Replace all batteries at least once each year, preferably before at the beginning of the season.

4.1 Noise coming from the fireplace

It is normal for fireplaces fabricated of steel to give off some expansion and/or contraction noise during the start up or cool down cycle. Similar noises are found with your furnace heat exchanger or car engine.

It is also normal for the fan to make some noise when it comes on. This noise can be reduced somewhat by turning down the speed of the fan with the variable speed control. Be aware, however, that this will reduce the volume of heated air circulated into the room by the fan.

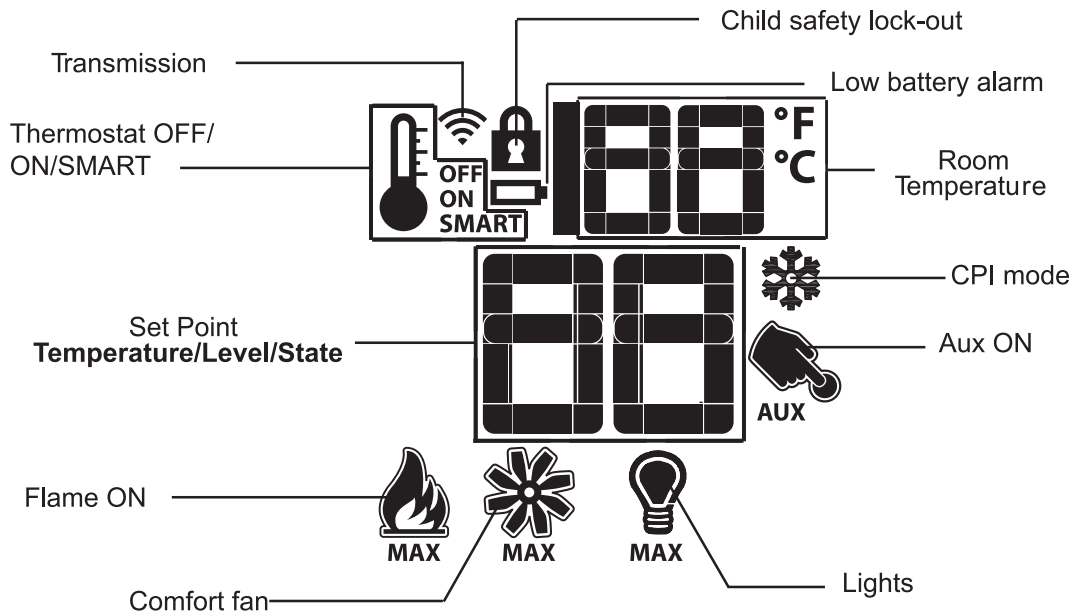
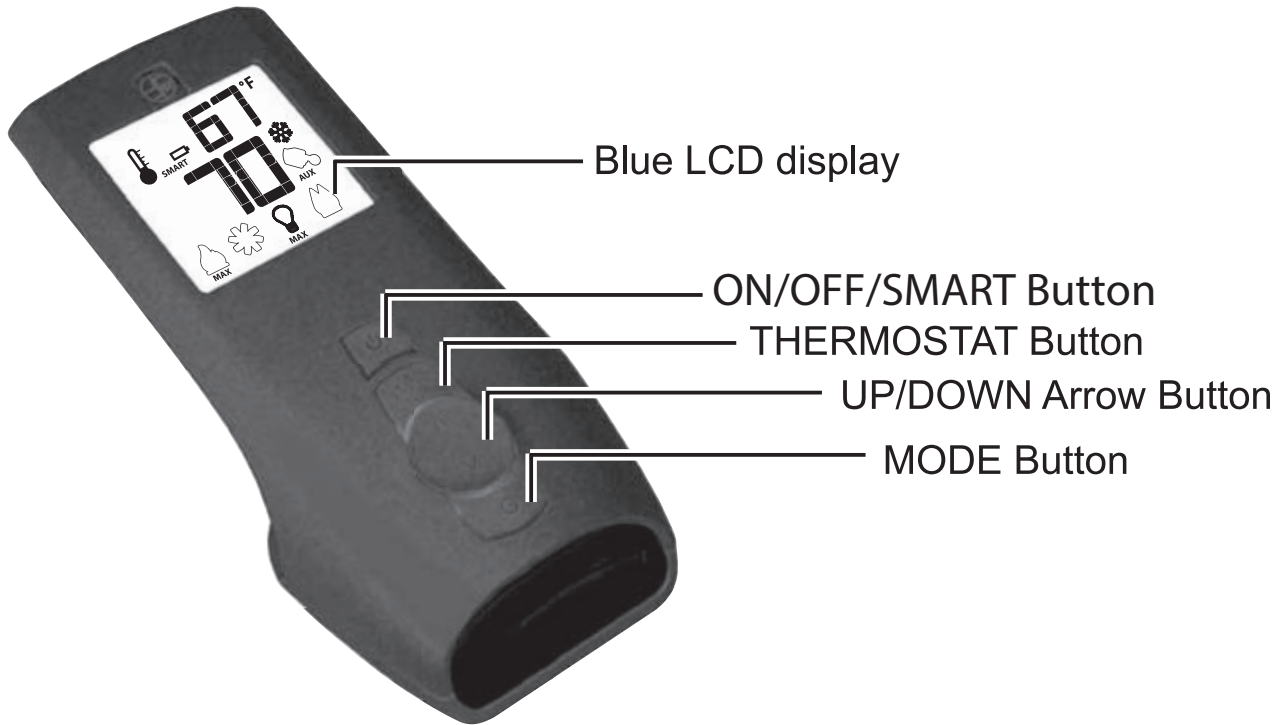
4.2 First operation

Burn your fireplace for at least one hour the first time you use it. Place the blower in the OFF position during this time.

It is normal for your gas fireplace to give off some odor the first time it is burned. This is due to the curing of the paint and oil from the manufacturing process. Please ensure that your room is well ventilated - open a window.

4.3 Control (Proflame II model)

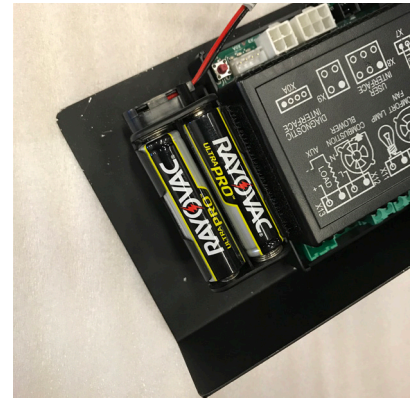
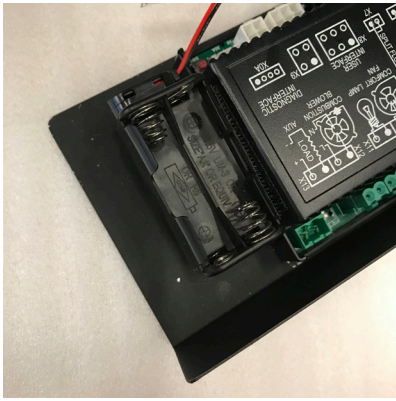
With a multifunction thermostatic Remote (Transmitter)



Technical Data - Remote Control

Supply voltage	4.5 V (three 1.5 V AAA batteries)
Ambient temp. ratings	0-50°C (32 - 122°F)
Radio frequency	315 MHz

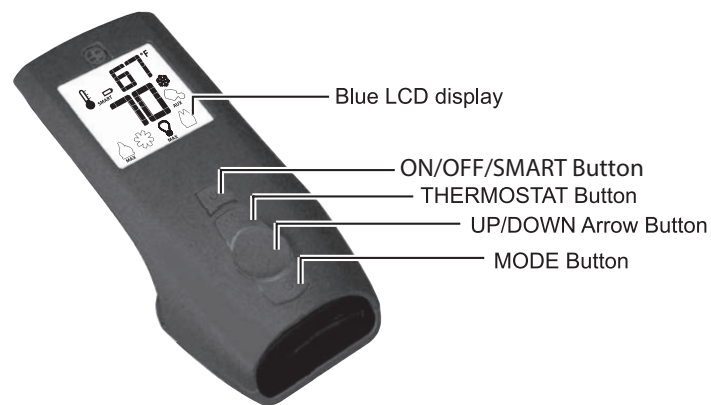
4.3.1 Pairing the remote



1. Undo the Proflame II battery support located under the firebox. Install 4 AA batteries. An audible signal will be heard. Re-install the support to the Proflame II module.



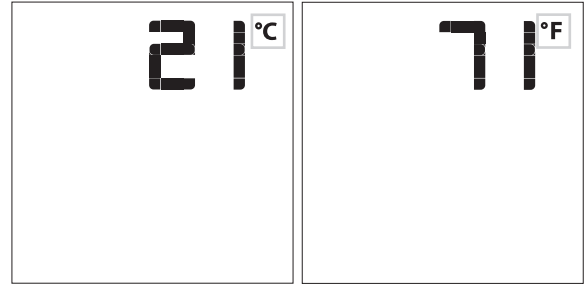
2. Install three AAA batteries into the battery bay located on the base of the remote



3. With the batteries already installed in the transmitter, push the ON/OFF button. The receiver will beep four times to indicate the transmitter's command is accepted and sets to the particular code of that transmitter. The system is now initialized.

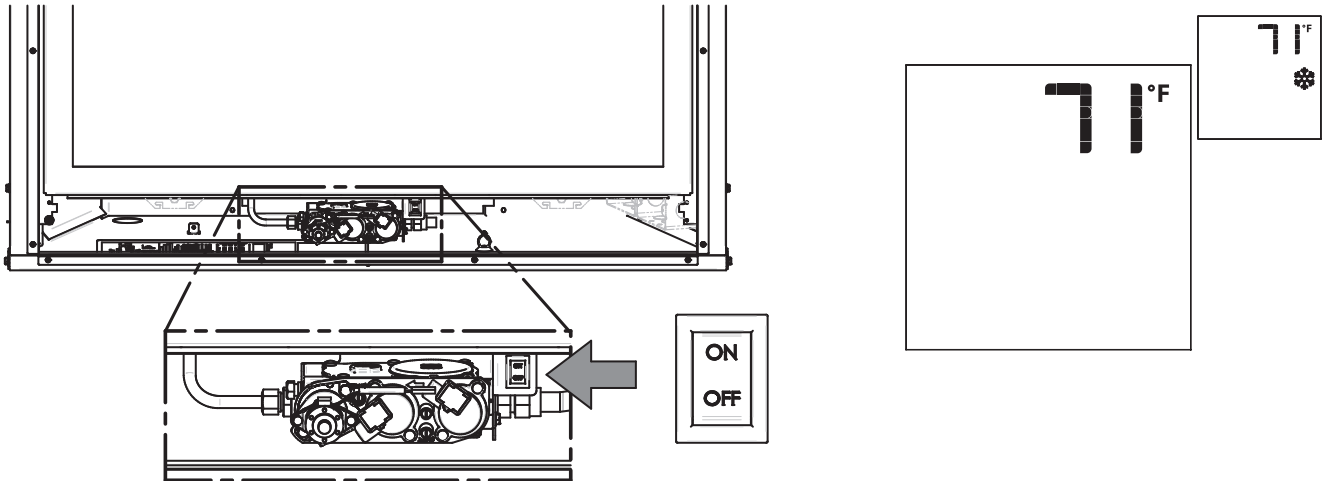
4.3.2 Temperature Display

With the transmitter in the OFF position, press the thermostat button and the mode button at the same time. Look at the LCD screen on the transmitter to verify that a °C or °F is visible to the right of the room temperature display.

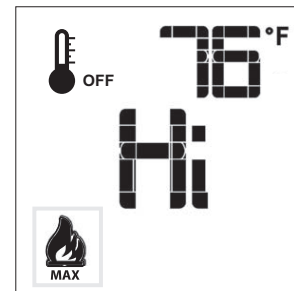


4.3.3 Turn On the Fireplace

The system is on OFF mode if the valve interrupter is on mode OFF and the transmitter screen display only the temperature or the temperature and a snowflake as show by the image on the right



To turn the system on, make sure the wall remote is on mode ON, then press the ON/OFF button on the transmitter. The transmitter display will show some other active icons on the screen. A single beep from the receiver will confirm reception of the command.



ENGLISH

If the remote control no longer works (dead batteries), set the valve switch on 'ON' mode. In this mode, the device must be manually switched off by putting the switch on 'OFF' mode.

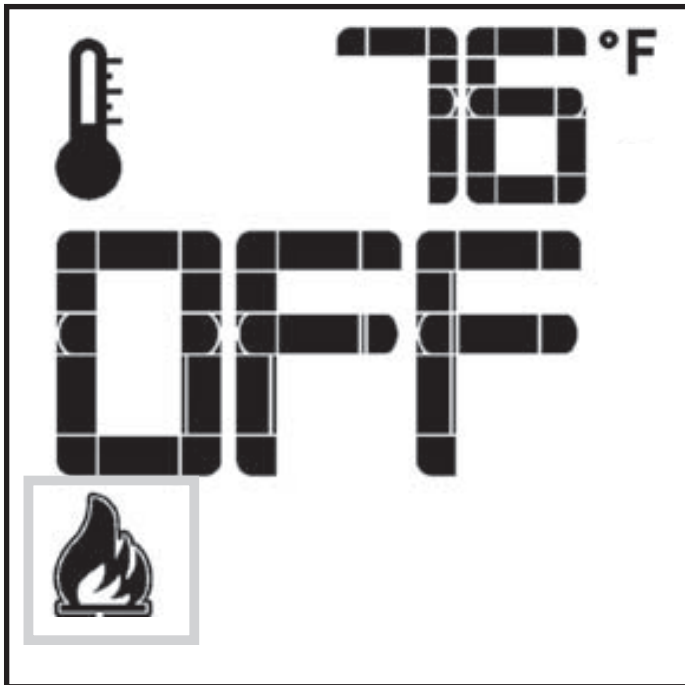
4.3.4 Turn OFF the Fireplace

With the system ON, press the ON/OFF button on the transmitter. The transmitter LCD display will only show the room temperature. At the same time, the receiver will turn off the fireplace.

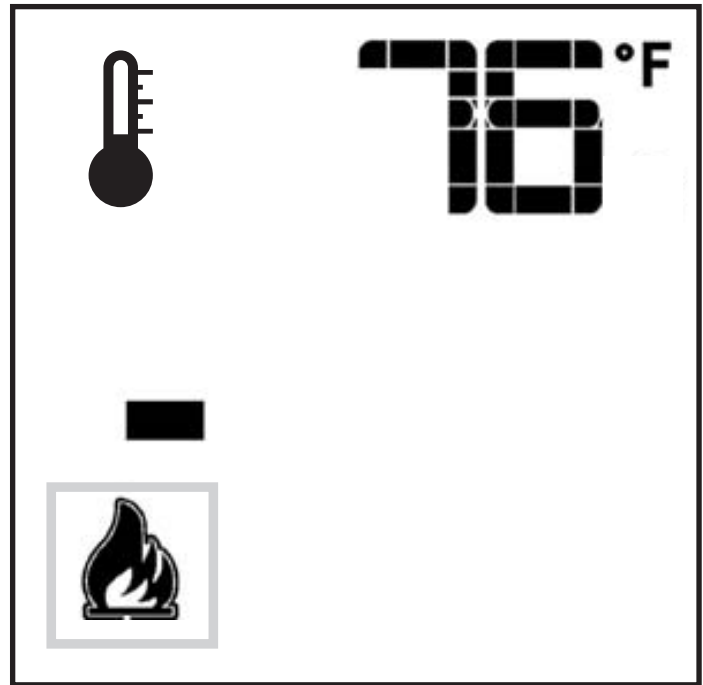
4.3.5 Remote Flame Control

The Proflame has six flame levels. With the system on, the flame icon selected with the mode button so the flame is black and with as the image bellow, pressing the down arrow button once will reduce the flame height by one step until the flame is turned off.

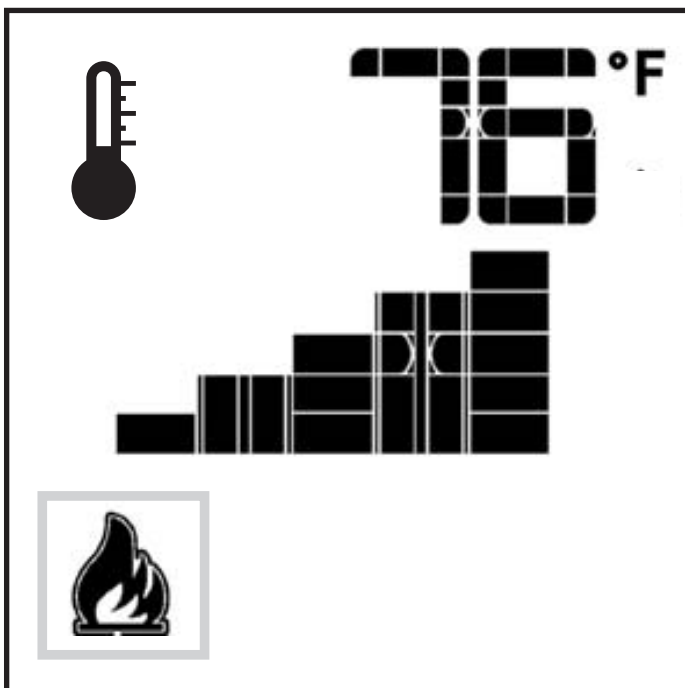
The up arrow button will increase the flame height each time it is pressed. If the up arrow button is pressed while the system is on but the flame is off, the flame will come on in the high position. A single beep will confirm reception of the command.



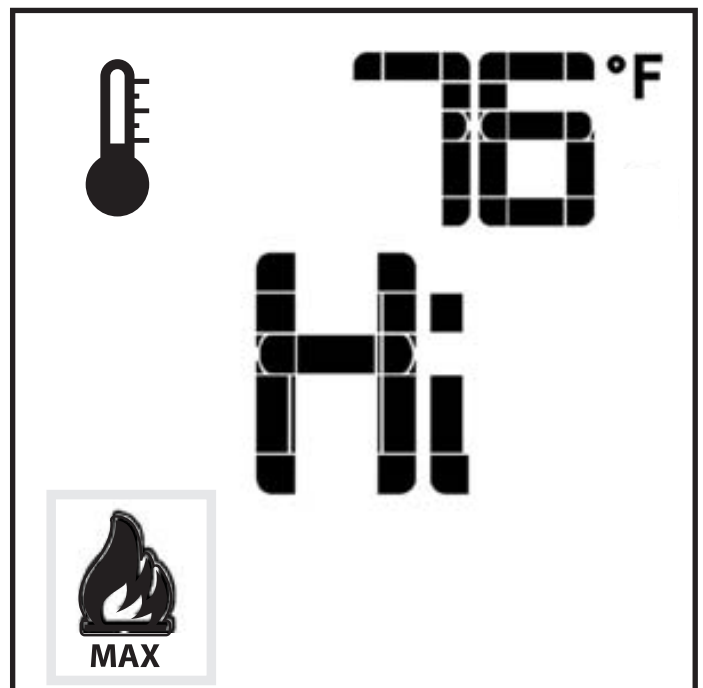
Flame OFF



Flame Level 1



Flame Level 5



Flame Level Maximum

4.3.6 Disabling Thermostat Feature

With all the (3) AAA type batteries installed:

Take out one AAA battery.

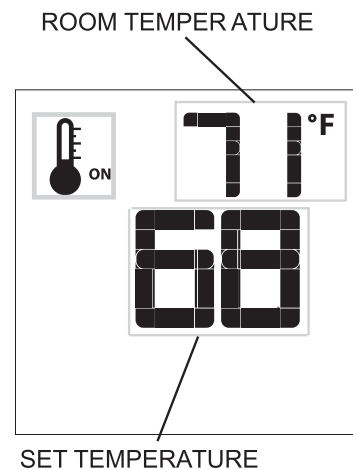
While re-inserting the AAA battery, push and hold down the thermostat button. This will disable the thermostat feature on the transmitter.

The transmitter will show number ranging from 5 to 35. Those number will represent the flame intensity.

4.3.7 Room Thermostat

The remote control can operate as a room thermostat. The thermostat can be set to a desired temperature to control the comfort level in a room. To activate this function, press the THERMOSTAT button (see «4.3 Control (Proflame II model)»). The LCD display on the transmitter will change to show that the room thermostat is ON and the set temperature is now displayed.

To adjust the set temperature, press the up or down arrow buttons until the desired set temperature is displayed on the LCD screen of the transmitter.

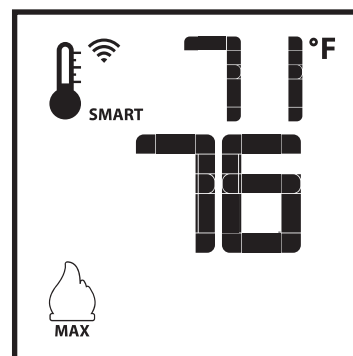


4.3.8 Smart Thermostat

The smart thermostat function adjusts the flame height in accordance to the difference between the set point temperature and the actual room temperature. As the room temperature gets closer to the set point the smart function will modulate the flame down.

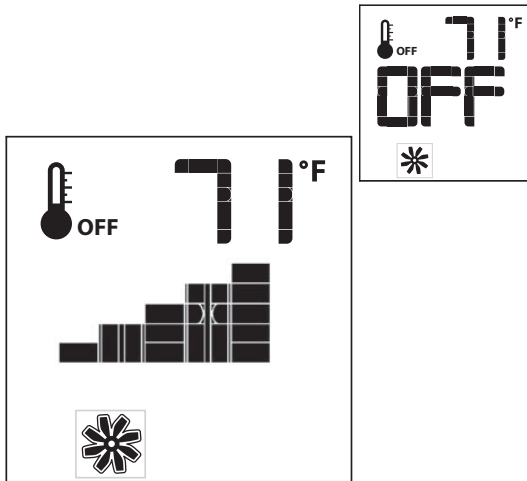
To activate this function, press the thermostat button until the word SMART appears to the right of the temperature bulb graphic. (see «4.3 Control (Proflame II model)»). To adjust the set temperature, press the up or down arrow buttons until the desired set temperature is displayed on the LCD screen of the transmitter.

Note: When Smart Thermostat is activated, manual flame height adjustment is disabled.



4.3.9 Blower Control

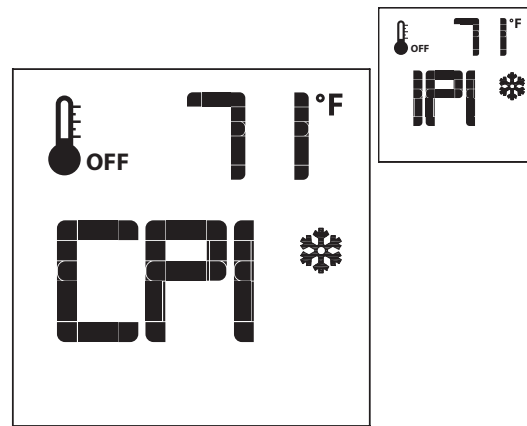
The speed of the blower can be controlled by the proflame system. The blower speed can be adjusted through six speeds. To activate this function, use the MODE button (see «4.3 Control (Proflame II model)») to index the blower control icon. Use the UP/DOWN arrow buttons to turn on, off or adjust the blower speed. A single beep will confirm reception of the command.



4.3.10 Pilot Selection

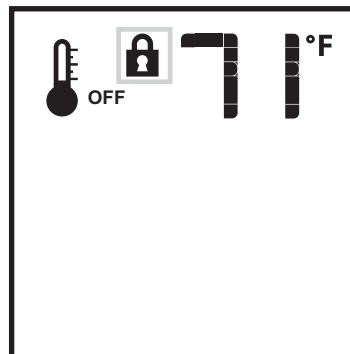
With the system in OFF position press the MODE Button to index to the CPI (Continuous pilot) mode icon. Pressing the up arrow button will activate de CPI. Pressing the down arrow button will return to IPI (Intermittent pilot). A single beep will confirm the reception of the command.

Note: In CPI mode, the pilot will shut off after 7 days if the fireplace has not been lighted once during this period.



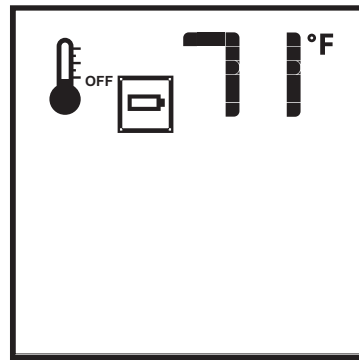
4.3.11 Button Lock

This function will lock the buttons to avoid unsupervised operation. To activate this function, press the MODE and UP buttons at the same time. To deactivate this function, press the MODE and UP buttons at the same time.



4.3.12 Low Battery Power Detection

The life span of the remote control batteries depends on various factors: quality of the batteries used, the number of ignitions of the fireplace, the number of changes to the room thermostat set point, etc. When the transmitter batteries are low, an Icon will appear on the LCD display of the transmitter before all battery power is lost. When the batteries are replaced this icon will disappear.



4.3.13 Battery Backup Operation

Install batteries (Pairing the remote step one, «Pairing the remote», page 19) In case of power loss, the fireplace will switch to battery mode automatically. The fireplace will operate normally without the blower or light control when in battery mode.

4.3.14 Low Battery Detection

When the backup batteries are low, a double-beep will be emitted when the module receives an ON/OFF command. No commands will be accepted until the batteries are replaced or the A/C power is restored.

4.3.15 Lockout State Definition

A lockout state is reached when an ignition error occurs. The lockout state will remain set in memory as long as the power supplies are applied.

This could mean both an anomalous flame detection or too many unsuccessful ignition tries.

This state is a safe condition for the fireplace and is entered automatically by the IFC board.

When the IFC board gets into lockout state:

1. both the pilot and the main burner solenoids in the gas valve are de-energized;
2. a diagnostic code is sent through the diagnostic red LED.
3. the IFC board will ignore any burner ignition command and remain in the OFF state unless the unlock command sequence is met.

The causes of lockout must be investigated under safe conditions by the user and/or the service personnel.

To reset the IFC from a lockout state, perform the following procedure:

- Turn the system power supplies (to the wall control or remote control) OFF for two or three seconds and then restoring a power supply back on.
- The return of the system to normal operation must be checked under safe conditions by the user and/or service personnel.

4.4 Control (Millivolt System)

4.4.1 Millivolt System

The standing pilot burns continuously even when the main burner is OFF. When you ignite the pilot, the thermopile produces millivolts (electrical current) which energizes the magnet in the gas valve. After 30 seconds you can release the gas control knob and the pilot will stay ON. Allow the pilot flame to burn an additional one to two minutes before you turn the gas control knob from the PILOT position to the ON position. This allows current millivolt build-up to a sufficient level to operate the gas control properly.

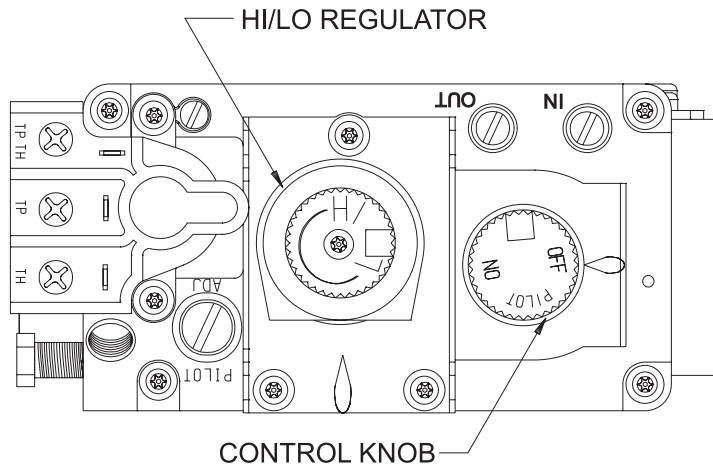
4.4.2 MILLIVOLT SYSTEM

1. Follow the SAFETY and LIGHTING INSTRUCTIONS for standing pilot controls found in this manual and on labels found in control compartment under the firebox of the fireplace.
2. During the operating season, leave the control valve knob in the “ON” position. This will allow the pilot flame to remain lit.

Turn the burner flame on or off with the fireplace REMOTE/ OFF/ON switch.

NOTE: The gas control valve allows you to increase or decrease the height of the main burner flame. The control knob has a pressure regulator with a knob as shown in Figure 3. Rotate the knob counterclockwise to “HI” to increase the flame height and clockwise to “LO” to decrease the flame height.

3. When the heating season ends, turn the REMOTE/OFF/ON switch to “OFF” and the control knob to “OFF”. The system, including the pilot light, will be shut down.

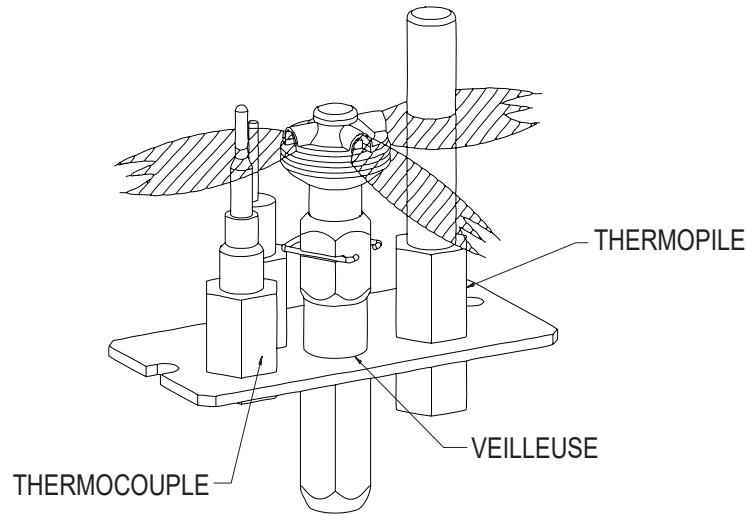


4.4.3 Initial Lighting

Remove the Invisimeh barrier assembly to view the gas controls for the fireplace. Upon turning the gas valve on after it has been in the “OFF” position, a small amount of air will be in the lines. When first lighting the fireplace, it will take a few minutes for the lines to purge this air. Once the purging is complete, the fireplace will light and operate satisfactorily. Subsequent lightings of the fireplace will not require purging if the gas valve is not turned to “OFF.”

4.4.4 Pilot Flame

The pilot flame should cover the thermopile and thermocouple.



4.5 Standing Pilot Operating Instructions

4.5.1 Remote Off/On Switch

The fireplace is equipped with a Remote OFF/ON switch. A wire harness is attached to the Remote OFF/ON switch. The red, black and green (wires) female push-ons attach to the Remote OFF/ON switch. At the opposite end of the wire harness, the black and green (wires) female push-ons attach to the gas valve. An additional green wire and the red wire, which are stripped and bare, will attach to one of the control accessories (purchase separately).

4.5.2 Operation of Remote Off/On Switch with no Accessories

To ignite main burner, turn the control knob on the gas valve from the PILOT position to the ON position. Turn the Remote/OFF/ON switch from the OFF position to the ON position. The additional green wire and red wire, which are stripped and bare are not used.

4.5.3 Millivolt Control

The valve regulator controls the burner pressure which should be checked at the pressure test point. Turn captured screw counter clockwise 2 or 3 turns and then place tubing to pressure gauge over test point (Use test point "A" closest to control knob). After taking pressure reading, be sure to turn captured screw clockwise firmly to re-seal. Do not over torque. Check for gas leaks.

Millivolt thermopile is self generating. Gas valve does not require 24 volts or 110 volts.

4.5.4 Check System Operation

Millivolt system and all individual components may be checked with a millivolt meter 0-1000 MV range. Use wire of a gauge proper for the length of the wire:

RECOMMENDED WIRE GAUGES	
Maximum Length (feet)	Wire Gauge
1 to 10	18
10 to 25	16
25 to 35	14

MAINTENANCE AND SERVICE

5. Service call

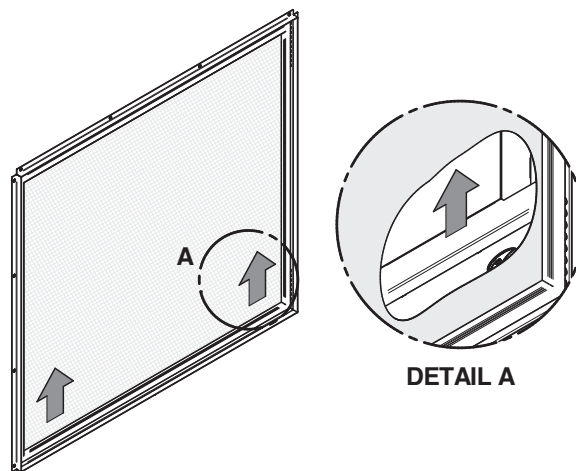
- All correspondence should refer to complete Model Number, Serial Number and type of gas.

6. Invisimesh Barrier and glass door removal

CAUTION

The *Invisimesh* barrier must be handled with care. A slight deformation could impair its invisibility properties. Avoid putting pressure on the mesh and make sur the screen weight is never supported by the mesh.

1. Lift the barrier up approximately 1/4-in with one hand under the lower barrier frame edge to disengage the lower flange.



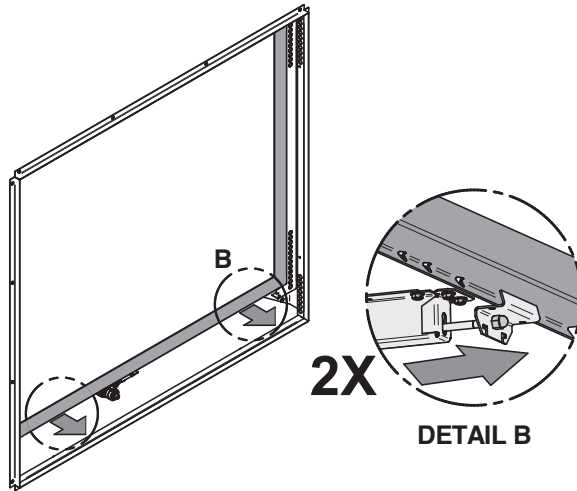
2. Grasp the top of the barrier and pull forward to disengage it. Remove the barrier by pulling straight forward.

CAUTION

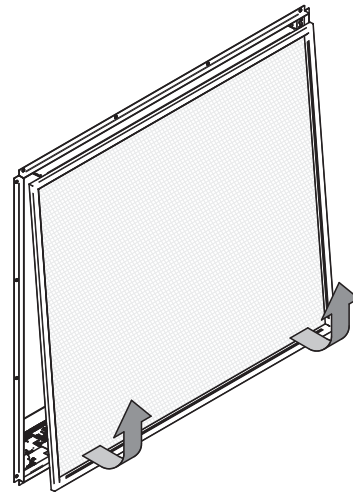


The glass door is wide and heavy and can be difficult to install or remove by a single person. It is recommended that two people remove the glass door.

3. Pull on the spring clips under the firebox to release the bottom of the glass screen.




4. Rotate the glass door upwards until it is at about 6 or 8 inches (15-20 cm) from the fireplace faceplate then lift it to undo the top of the screen from the inlets located at the top of the fireplace.



6.1 Glass cleaning

Clean the glass before use and two or three times each heating season. During start-up condensation (which is normal) forms on the inside of the glass and causes lint, dust and other airborne particles to cling to the glass surface. Also initial paint curing may deposit a slight film on the glass. Use a non-abrasive household cleaner and warm water (we recommend gas fireplace glass cleaner).

7. General

CAUTION	
	If any of the original wire supplied with this unit must be replaced, it must be replaced with 18 GA. 150°C wire or its equivalent.

IMPORTANT: Turn off gas before servicing fireplace. Have a qualified service person perform these check-ups once a year preferably before the using of the fireplace.

- Clean burner and control compartment
- Keep the control compartment and burner area clean by vacuuming or brushing at least twice a year.

Do not disassemble the gas control; it contains non-replaceable components. Attempted disassembly or repair can damage the control. Exactly follow the warnings and the lighting instructions.

- The gas control must be replaced if it has been flooded with water. Call a qualified service technician.
- The gas control is a safety device. It must be replaced in case of any physical damage such as bent terminals, missing parts, stripped threads, or evidence of exposure to excessive heat.

7.1 Fireplace cleaning

Cleaning Procedure

1. Turn off fireplace.
 2. Remove the barrier screen and glass door assembly.
See [«Invisimesh Barrier and glass door removal», page 27](#).
 3. Remove decorative media (a clean portable shop-vac is recommended).
Vacuum burner cover areas. The control module located in the bottom front corner can also be vacuumed off.
 4. Replace decorative media.
 5. Reinstall the glass door and barrier screen.
 6. Ignite fireplace. See [«3.1 Lighting Instructions \(Proflame II Model\)»](#)
 7. If flame appears abnormal, call a service person.
- Check Vent System
 - The fireplace and venting system should be inspected before initial use and at least annually by a qualified service person. Inspect the external vent cap on a regular basis to make sure that no debris is interfering with the air flow.



Figure 1: Burner flame

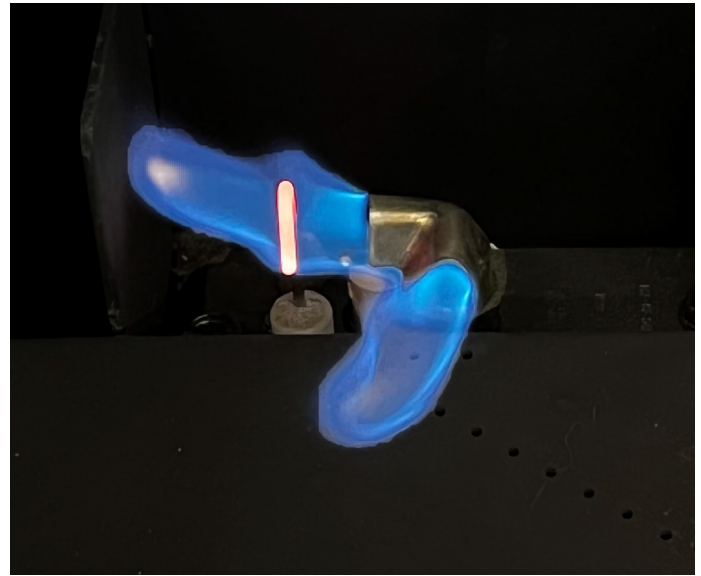


Figure 2: Pilot Proflame II flame

7.2 Inspection

7.2.1 Home Owner

- This fireplace must be installed and serviced by your dealer or a qualified service technician. Other than cleaning the glass and replacing the light bulbs, there are no user-serviceable components.
- Keep the area around the fireplace clean and free of debris. This fireplace requires an unimpeded flow of air to circulate warm air. Do not place objects on or around the fireplace that may restrict air flow.
- Keep the area around the fireplace free of combustible materials – including drapery, upholstered furniture, paper, boxes, and clothing. Never hang stockings or cards above the fireplace.
- Never operate the fireplace with the glass front removed or damaged. Any part removed for cleaning or servicing must be replaced prior to operating the fireplace.
- The fireplace gets hot during operation and may remain hot for an hour after use. When operated by thermostat, the fireplace will turn on and off automatically.
- This fireplace may become hot enough to burn skin and ignite clothing after prolonged contact. To prevent injury, alert people in your home – especially children – to the hazards of high surface temperatures and warn them to stay away from the fireplace.
- Supervise children whenever the fireplace is hot. Young children and others may be susceptible to accidental contract burns. Have your dealer install a physical barrier if there are at-risk individuals in your home. To restrict access to a fireplace or stove, install an adjustable safety gate to keep toddlers, young children, and other at-risk individuals out of the room and away from hot surfaces.
- The vent cap, located on the outside of your home, will also become very hot. Alert everyone, adults and children, to stay clear and avoid touching the vent cap. Keep the area around the vent cap clear of combustibles, including shrubs and trees.
- Do not use this fireplace if any part has been underwater. Have a qualified technician inspect the fireplace and replace any part that has been underwater.
- In the event of a natural disaster (tornado, earthquake, fire, etc.) have a qualified technician inspect the fireplace for damage or potential gas leaks. Repair or replace any damaged components before operating this fireplace.
- Never burn solid fuels such as wood, coal, paper or cardboard in this fireplace.

7.2.2 Installer

Maintenance Precautions

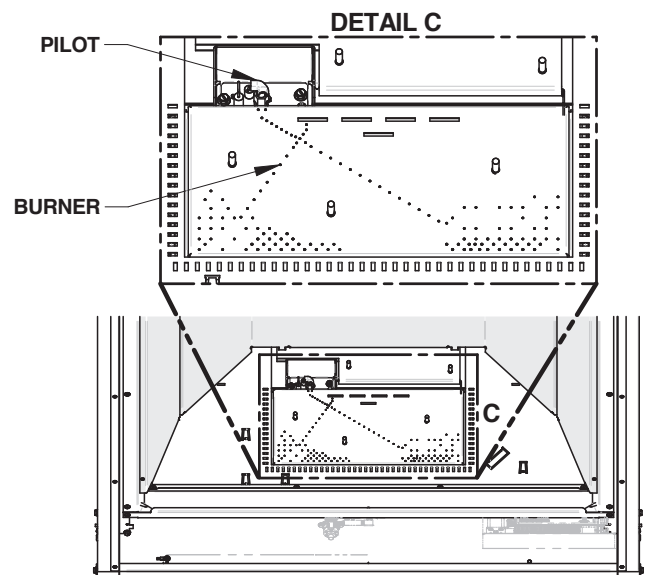
- Installation and repair should be done by a qualified service person. The fireplace should be inspected before use and at least annually by a qualified service person. More frequent cleaning might be required due to excessive lint from carpeting, bedding material, etc.
- Keep burner and control compartment clean.
- Examine venting system periodically and replace damaged parts.
- Make a periodic visual check of pilot and burners. Clean and replace damaged parts.

Damaged Fireplace

- Do not use this fireplace if any part has been under water. Immediately call a qualified service technician to inspect the fireplace and to replace any part of the control system and any gas control which has been under water.
- In the event of a natural disaster (tornado, earthquake, fire, etc.) have a qualified technician inspect the fireplace for damage or potential gas leaks. Repair or replace any damaged components before operating this fireplace.

Annual Inspection

- Have the fireplace inspected annually before use.
- More frequent inspection and cleaning may be required if the fireplace is installed in an area exposed to pet hair or dust, or to excessive lint from new carpeting or bedding materials.
- During the annual checkup, the technician will:
 - Inspect the pilot (flame safety system) and burner(s) for proper operation and replace any damaged parts
 - Test and measure the flame failure response time of the flame safety system. It must de-energize the safety shut-off in no more than 30 seconds.
 - Vacuum and clean any foreign debris in the firebox that is not supposed to be there.
 - Inspect and ensure that the lighting of the main burner occurs within 4 seconds of the gas valve opening. Visual inspection should match the information illustrated in the manual. Inspect primary air openings for blockage.
 - Check the glass and gasket for proper seal.
 - Clean glass with a suitable fireplace glass cleaner. Abrasive cleaners must not be used. Be careful not to scratch the glass when cleaning.
 - Check all latches or other door retention components for proper operation, tension, and relief mechanisms are free from obstructions.
 - Check the barrier screen for fit and structural integrity.



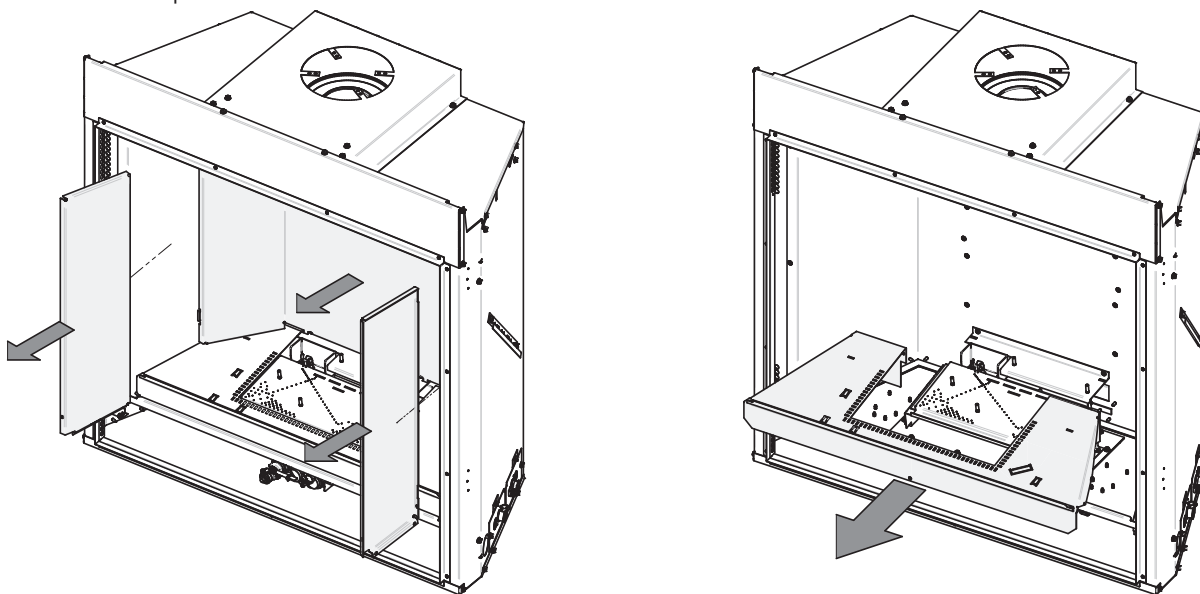
- Inspect the log set (if applicable) and decorative media (if applicable) for debris or damage.
- Freshen up the glowing embers if applicable.
- Replace batteries in the remote transmitter and receiver if applicable.
- Inspect the venting and vent termination cap for damage, corrosion, sooting, or obstruction and correct if present.
- Check all accessible gas-carrying tubes, connections, pipes and other components for leaks.
- In addition, clean and inspect the fireplace following any remodeling work in your home.

7.3 Gas Valve

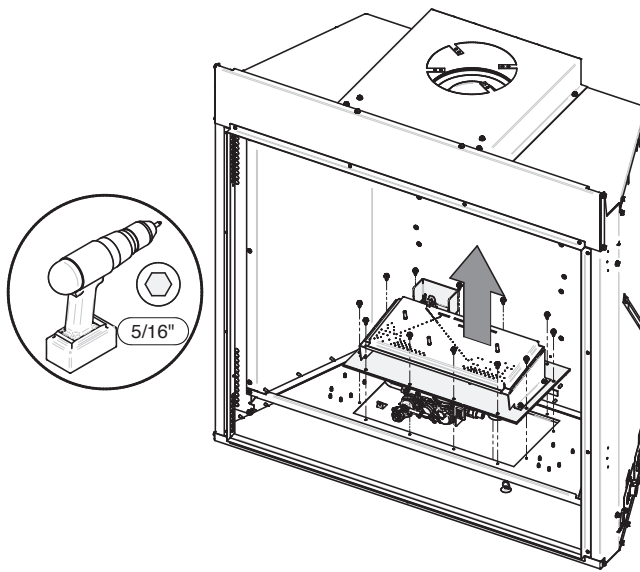
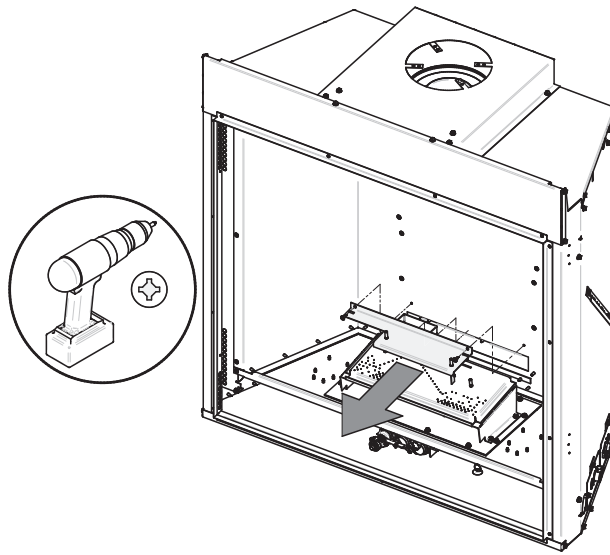
CAUTION	
	<p>Sharp Edges! Use gloves and eye protection when servicing the fireplace controls.</p>

Notice: Always turn off gas and electrical supply to the fireplace before servicing the controls.

1. Remove Invisimesh screen and screen door. See [«6. Invisimesh Barrier and glass door removal», page 27](#). Set them aside in a safe location.
2. Remove decorative glass media from the burner cover or and decorative panels to gain access to the valve compartment.

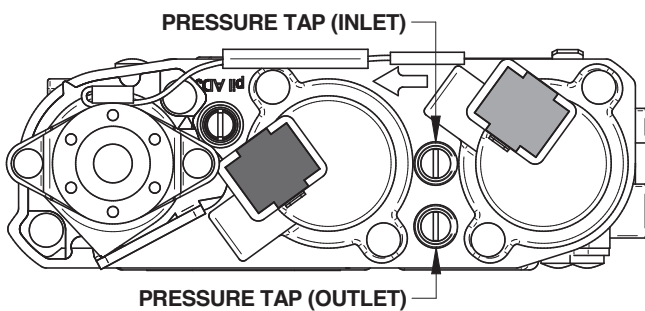


3. Remove the twelve 5/16-in hex-head screws that secure the access cover plate on the right side of the firebox. **If the gasket located under the burner cover is damaged during service, it must be replaced before reinstalling the burner in place. Refer to section [«8. Parts View and Parts List Proflame II model \(FG00004 & FG00040\)», page 41](#) to properly install the gasket.**

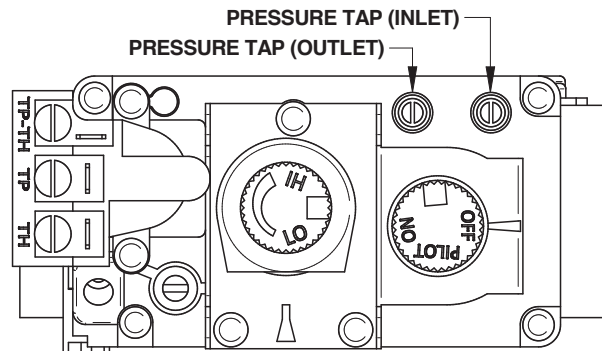


4. The gas valve is now accessible for checking inlet and outlet gas pressures, flex line connections, and wiring to the valve.
5. Inlet and outlet gas test ports. The test pressure may be done without removing the burner as it is reachable by the front opening under the firebox.

Proflame II



Millivolt

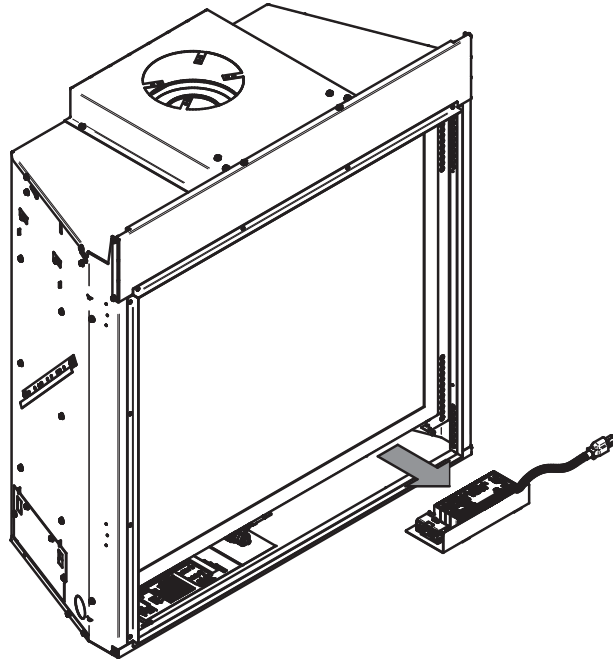


7.3.1 Accessing the Control Module

Always turn off gas and electrical supply to the fireplace before servicing the controls.

1. Remove Invisimesh screen. See [«6. Invisimesh Barrier and glass door removal», page 27](#). Set them aside in a safe location.
2. It is not necessary to remove decorative glass media from the burner cover or decorative panels to gain access to the control module.

3. The control module is in the lower front corner of the fireplace bottom. It is secured to the fireplace with Velcro. The gas control and variable halogen lighting wiring is routed through the lower right side opening to the gas valve and variable halogen lighting wire connections in the firebox. The 120V power cord is routed through the lower right side opening and plugged into the Junction Box receptacle.



7.4 Maintenance Frequency

Maintenance frequency must be determined individually for each application.

Some considerations are:

- Exposure to water, dirt, chemicals and heat can damage the gas control and shut down the control system.
- Cycling frequency. Fireplaces that may cycle 50 times daily or more should be checked monthly.
- Intermittent use. Fireplaces that are used seasonally should be checked before shutdown and again before the next use.
- Dusty, wet or corrosive environment. Because these environments can cause the gas control to deteriorate more rapidly, the system should be checked more often.
- Any control should be replaced if it does not perform properly on checkout or service. In addition, replace any module if it is wet or looks like it has been wet.

7.5 Maintenance venting

Inspect venting system **semi-annually** as follows:

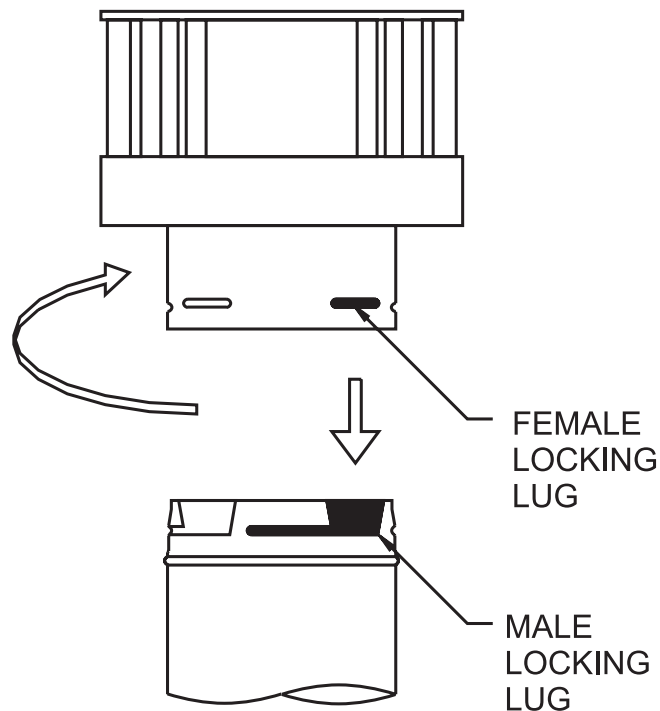
1. Check for corrosion areas of the venting system exposed to the elements. These will appear as rust spots or streaks and, in extreme cases, holes. Damaged components should be replaced immediately.
2. Remove the cap and shine a flashlight down the vent. Remove any bird nests or other foreign material.
3. Check for evidence of excessive condensate, such as water droplets forming in the inner liner and subsequently dripping out at joints. Condensate can cause corrosion of caps, pipe and fittings. It may be caused by having excessive lateral runs, too many elbows and exterior portions of the system being exposed to cold weather.
4. Inspect joints to verify that no pipe sections or fittings have been disturbed and, consequently, loosened. Also, check mechanical supports, such as wall straps or plumbers tape for rigidity.

Slide the vertical vent cap over the ends of the vent pipe and secure.

A removable panel or other means must be provided in the enclosure for visual inspection of the flue connection.

NOTICE: This also pertains to vertical vent systems installed on the outside of the building.

Venting termination shall not be recessed into a wall or siding.



Slide the vertical vent cap over the ends of the vent pipe and secure

7.6 Control System Troubleshooting (Proflame II)

PROBLEM OBSERVED	POSSIBLE CAUSE	CORRECTIVE MEASURE
Gas odor during setup	Gas Leak	WHAT TO DO IF YOU SMELL GAS Do not try to light any appliance. Do not touch any electrical switch; do not use any phone in your building. Leave the building immediately. Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions. If you cannot reach your gas supplier, call the fire department.
Gas odor before first ignition	Gas Leak	
Fireplace is "on" but no flame and pilot is not trying to light	Gas Line Valve turned "off"	Turn shutoff valve to "open" position
	Control module in "lockout"	Turn fireplace "off" and then back "on"
Pilot continues to spark when pilot is lit.	Not enough gas to pilot	Wait for pilot flame to strengthen
	Low Gas Pressure	Check pressures.
	Pilot igniter/sensor is dirty	Clean pilot.
	Pilot not grounded well	Check ground connections
	Draft in firebox	Vent restrictor not installed
	Pilot sensor has been bent	Replace pilot
Pilot will not ignite, or will not stay lit	Pilot igniter/sensor is dirty	Clean flame sensor and pilot igniter.
	Pilot not grounded well	Check ground connections
	Sensor Wire loose	Check sensor wire terminals
	Gas pressure incorrect	Adjust gas pressure
	Pilot Gas Line bent or kinked	Replace pilot tube
	Faulty pilot, Sensor bent	Replace Pilot
	Faulty valve	Replace Valve
Burner takes too long to fully light	Low gas pressure	Check gas supply pressure
	Clogged or dirty carryover/ burner ports	Clean ports
	Blocked orifice	Check orifice opening
	Faulty valve	Replace valve
Burner does not light but pilot remains on	Low gas pressure	Check gas supply pressure
	Clogged or dirty burner ports	Clean burner ports
	Blocked orifice	Check orifice opening
	Loose wire connections	Check valve/control module connections
	Faulty pilot	Replace pilot
	Faulty valve	Replace valve

PROBLEM OBSERVED	POSSIBLE CAUSE	CORRECTIVE MEASURE
Burner lights but does not stay lit while pilot remains on	Low gas pressure	Check gas supply pressure
	Loose sensor wire	Check wire connection
	Faulty valve	Replace valve
	Faulty pilot or thermocouple	Replace Safety pilot
	Clogged or dirty burner ports	Clean burner ports
	(For fireplace equipped with optional thermostat or thermostat remote) Room temperature is higher than thermostat setting	Move (optional) remote away from fireplace
		Set higher temperature on (Optional) remote/ thermostat
(Optional) Remote control batteries failing	Replace batteries in remote transmitter and receiver	
Burner & pilot light but will not stay lit	Flame sensor dirty	Clean pilot sensor
	Low gas pressure	Check gas supply pressure
	Not enough fresh air for pilot	Open door or window - ventilate
	Clogged or dirty burner ports	Clean burner ports
	(For fireplace equipped with optional thermostat or thermostat remote) Room temperature is higher than thermostat setting	Move (optional) remote away from fireplace
		Set higher temperature on (Optional) remote/ thermostat
	(Optional) Remote control batteries failing	Replace batteries in remote transmitter and receiver
Faulty pilot or thermocouple	Replace pilot	
Incorrect burner flame	Incorrect gas supply or pressure	Check gas supply pressure
	Blocked orifice	Check orifice opening
	Clogged or dirty burner ports	Clean burner ports
	Faulty valve	Replace valve
	High altitude	Adjust orifice size for altitude
Backfire of burner	Blocked orifice	Check orifice opening
	Clogged or dirty burner ports	Clean burner ports
	Low gas pressure	Check gas supply pressure
Fireplace produces unwanted odors	Vapors from paint, hairspray, glue, etc.	Ventilate room until odor stops. Do not use paint, hairspray, glue, etc around fireplace
	Initial burn-off of manufacturing chemicals	Ventilate room until odor stops
Whistle noise from fireplace	Check gas pressure	Adjust gas pressure to recommended setting.
	Air in gas line	Bleed lines
	Control knob not in fully open position	Open control knob to full position
	Spiral gas flex line pinched or too small diameter line	Straighten flex line where pinched or replace gas feed line with larger diameter

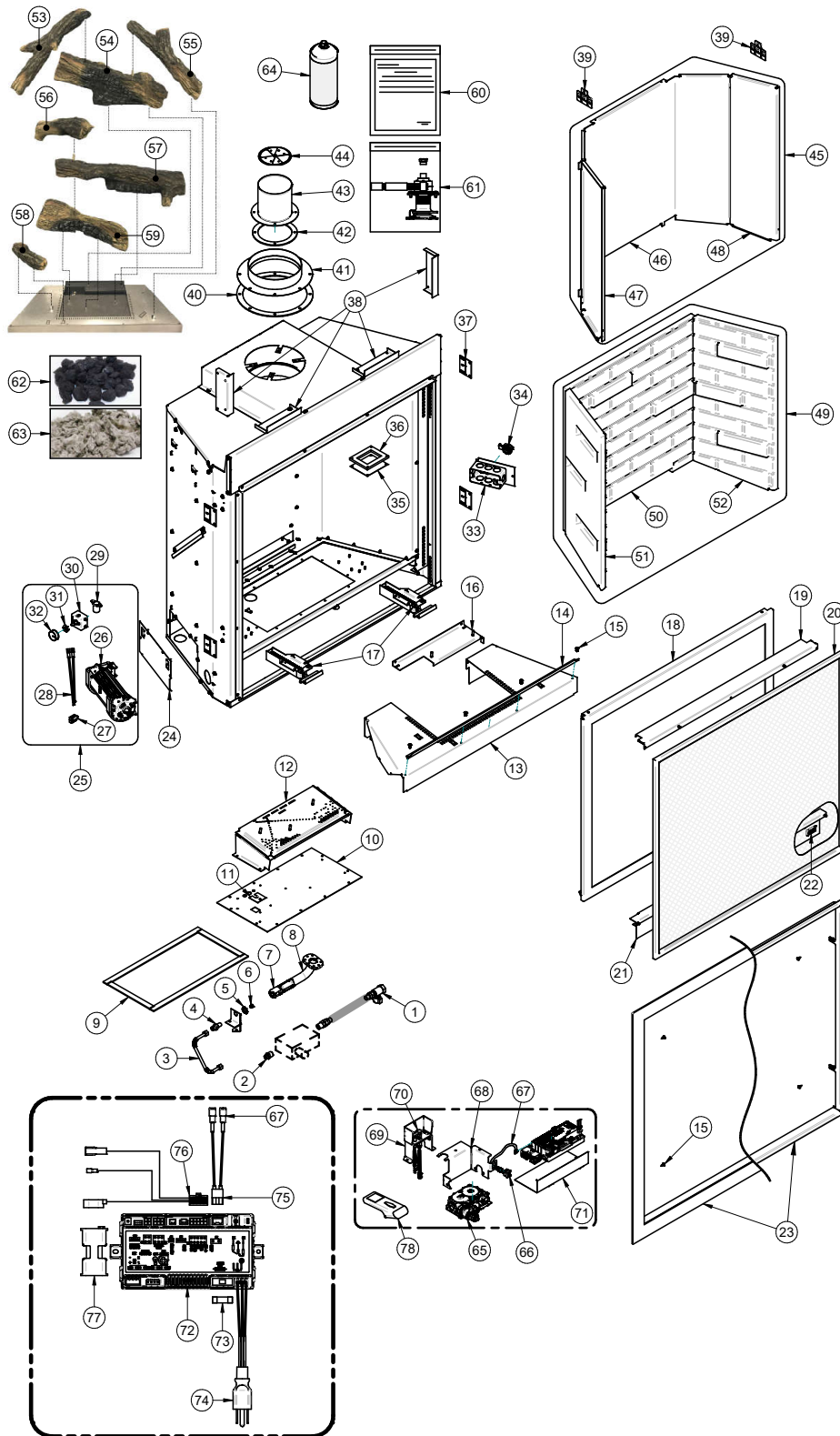
7.7 Control System Troubleshooting (Millivolt)

PROBLEM OBSERVED	POSSIBLE CAUSE	CORRECTIVE MEASURE
Spark ignitor will not light pilot after repeated triggering of piezo ignitor button.	Defective ignitor (no spark electrode)	Check for spark at electrode and pilot; if no spark and electrode wire is properly connected, replace ignitor.
	No gas or low gas pressure.	Check remote shut off valves from fireplace. Usually there is a valve near the main. There can be more than one valve between the fireplace and main.
		Low pressure can be caused by a variety of situations such as a bent line, too narrow diameter of pipe, or low line pressure. Consult with plumber or gas supplier.
	No Propane in tank.	Check Propane tank. Refill tank.
Pilot will not stay lit after carefully following lighting instructions.	Defective thermocouple.	Check that pilot flame impinges on thermocouple. Clean and/or adjust pilot for maximum flame impingement.
		Ensure the thermocouple connection at the gas valve is fully inserted and tight (hand tight plus 1/4 turn). Faulty thermocouple if reading is below specified minimum of 15 millivolts.
	Disconnect the thermocouple from the valve, place one millivolt meter lead wire on the end of the thermocouple and the other millivolt meter lead wire on the thermocouple copper wire. Start the pilot and hold the valve knob in. If the millivolt reading is less than 15 millivolt, replace the thermocouple.	
	Defective valve.	If thermocouple is producing more than 15 millivolts, replace faulty valve.
Pilot burning, no gas to burner, valve knob "ON", REMOTE/ OFF/ON switch "ON." (continued on the next page)	REMOTE/OFF/ON switch, wall switch, remote control or wires defective.	Check REMOTE/OFF/ON switch and wires for proper connections. Place jumper wires across terminal at switch. If burner comes on, replace defective switch. If OK, place jumper wires across switch wires at gas valve-if burner comes on, wires are faulty or connections are bad.
	Thermopile may not be generating sufficient millivolts.	If the pilot flame is not close enough physically to the thermopile, adjust the pilot flame.
		Be sure the wire connections from the thermopile at the gas valve terminals are tight and the thermopile is fully inserted into the pilot bracket.

PROBLEM OBSERVED	POSSIBLE CAUSE	CORRECTIVE MEASURE
<p>(continued)</p> <p>Pilot burning, no gas to burner, valve knob "ON", REMOTE/ OFF/ON switch "ON."</p> <p>(continued)</p>	<p>Thermopile may not be generating sufficient millivolts.</p>	<p>Check the thermopile with a millivolt meter. Take the reading at TH-TP & TP terminals of the gas valve. The meter should read 350 millivolts minimum, while holding the valve knob depressed in the PILOT position, with the pilot lit, and the REMOTE/OFF/ON switch in the OFF position. Replace the faulty thermopile if the reading is below the specified minimum.</p>
		<p>With the pilot in the ON position, disconnect the thermopile leads from the valve. Take a reading at the thermopile leads. The reading should be 350 millivolts minimum. Replace the thermopile if the reading is below the minimum.</p>
	<p>Defective valve.</p>	<p>Turn valve knob to ON. Place REMOTE/OFF/ON switch to ON. Check with millivolt meter at thermopile terminals. Millivolt meter should read greater than 200 millivolts. If the reading is okay and the main burner does not ignite, replace the gas valve.</p>
	<p>Plugged main burner orifice.</p>	<p>Check main burner orifice for blockage and remove.</p>
<p>Frequent pilot outage problem.</p>	<p>Pilot flame may be too high or too low, or blowing (high), causing pilot safety to drop out.</p>	<p>"Clean and adjust flame for maximum flame impingement on the thermocouple. Follow lighting instructions carefully."</p>
<p>The pilot and main burner extinguish while in operation.</p>	<p>No Propane in tank.</p>	<p>Check Propane tank. Refill fuel tank.</p>
	<p>Inner vent pipe leaking exhaust gases back into system</p>	<p>Check for leaks.</p>
	<p>Glass too loose, gasket leaks in corners after usage.</p>	<p>Be certain glass assembly is installed correctly.</p>
	<p>Horizontal vent improperly pitched.</p>	<p>The horizontal vent cap should slope down only enough to prevent any water from entering the unit. The maximum downwards slope is 1/4 inch.</p>
	<p>Bad thermopile or thermocouple.</p>	<p>Replace if necessary.</p>
	<p>Improper vent cap installation.</p>	<p>Check for proper installation and freedom from debris or blockage.</p>

PROBLEM OBSERVED	POSSIBLE CAUSE	CORRECTIVE MEASURE
Glass soots.	Flame impingement on logs.	Check and adjust log position. Contact SBI.
	Defective glass sealing	Contact SBI.
	Debris around throat of main burner.	Inspect the opening at the base of the main burner. It is imperative that NO material be placed in this opening.
Flame burns blue and lifts off main burner.	Insufficient oxygen being supplied.	Check to make sure vent cap is installed properly and free of debris. Make sure that vent system joints are tight and have no leaks.
		Check to make sure that no material has been placed at the main burner base.

8. Parts View and Parts List Proflame II model (FG00004 & FG00040)



⚠ WARNING

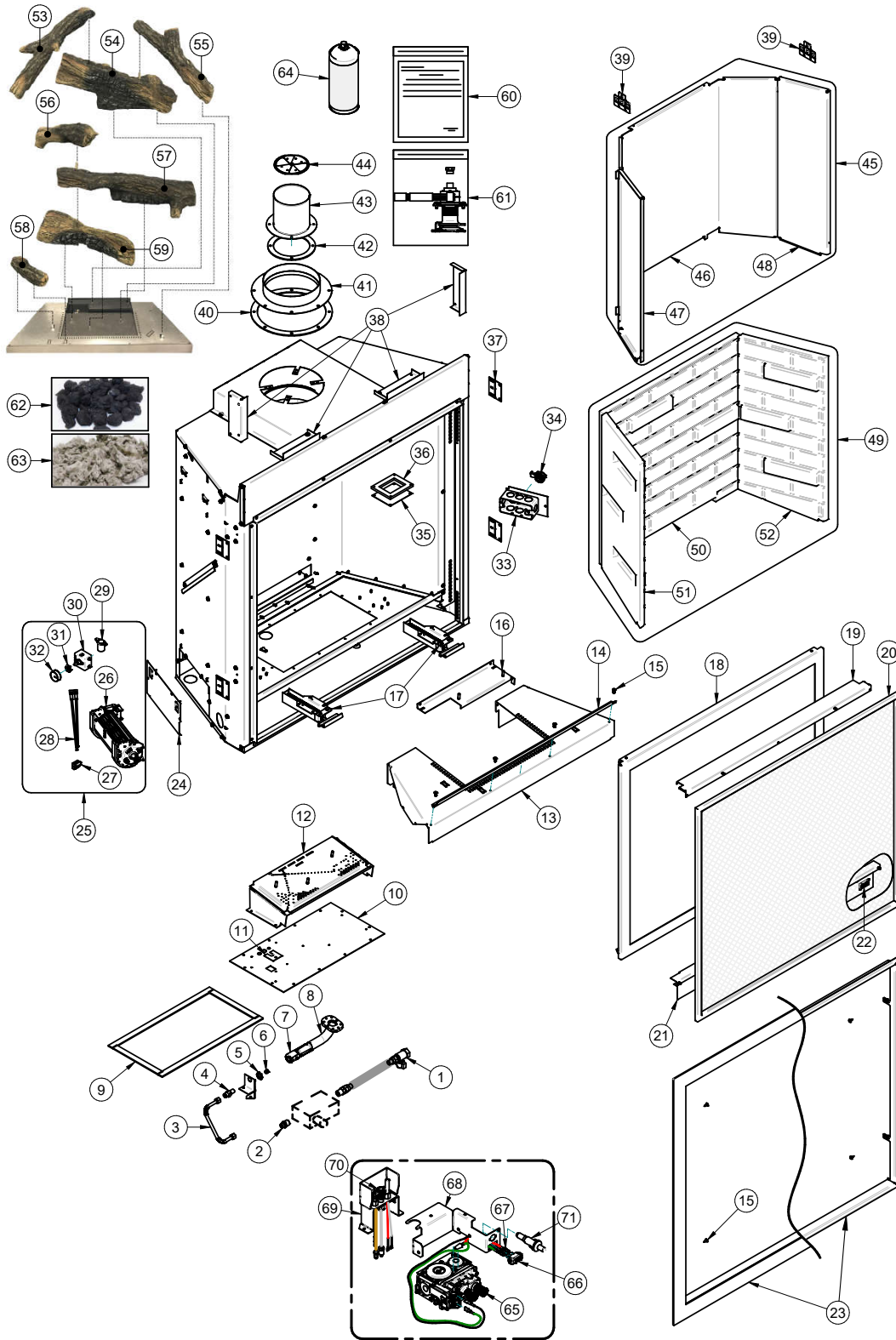
Failure to position the parts in accordance with these diagrams or failure to use only parts specifically approved with this fireplace may result in property damage or personal injury.

Parts, Part numbers and availability are subject to change without notice. Part identified as stocked will be delivered within 2 to 5 business days for most delivery destinations. Parts not identified as stocked will be delivered within a 2 to 4 weeks period. Parts identified as '99999' are special order and special order and can take up to 90 days for delivery.

	Part #	Description	Qty
1	49697	3/8 X 12" FLEX LINE WITH SHUTOFF VALVE	1
2	49695	3/8 NPT X 1/2-24 5/16 CONNECTOR TUBE (BODY ONLY)	1
3	49712	TUBING ASSEMBLY - INLET	1
4	49694	ORIFICE HOLDER	1
5	31079	1/4 - 18 NPS JAMB NUT	1
6	49742	ORIFICE #39	1
6	49700	1.55 MM ORIFICE	1
7	49087	AIR SHUTTER	1
8	49180	VENTURI	1
9	21552	3/4" X 1/8" X 50' FIBERFRAX GASKET (ROLL)	5
10	PL71268	BURNER BASE S42	1
11	PL71138	GAS LINE BRACKET	1
12	SE71270	BURNER ASSEMBLY	1
13	PL71229	BURNER COVER	1
14	PL71267	MODERN BASE LEDGE	1
15	31054	METAL SCREW #8-18 X 1/2" TRUSS QUADREX BLACK OXYDE PLATED	8
16	PL71264	LOG SUPPORT	1
17	SE71188	SPRING RETAINER	2
18	SE71077	42" GLASS FRAME ASSEMBLY (PFII)	1
19	PL71260	TOP SCREEN BRACKET	1
20	31073	39.5" X 32.375" INVISIMESH QUANEX SCREEN	1
21	PL71261	BOTTOM SCREEN BRACKET	1
22	30667	NICKEL "VALCOURT" CREST	1
23	AC04316	REGULAR BLACK FINISHING TRIM	1
23	AC04317	LARGE BLACK FINISHING TRIM	1
24	PL71199	BLOWER MOUNTING PLATE	1
25	AC04380	VARIABLE SPEED BLOWER	1
26	44248	TANGENTIAL BLOWER 58 CFM 115V-60Hz-50W (CLASS B)	1
27	44217	4 POSITIONS TERMINAL BLOCK PLUG (MALE PINS)	1
28	60399	BLOWER WIRE	1
29	44247	L120-20 SNAPDISC	1
30	SE44080-01	RHEOSTAT 3.0 AMP - 115 VAC WIRE WITH CONNECTOR	1
31	44087	RHEOSTAT NUT	1
32	44085	RHEOSTAT KNOB	1
33	44000	ELECTRICAL BOX	1
34	60201	CONNECTOR 1 SCREW 3/8" FOR BX WIRE	1
35	PL71192	COVER PLATE ACCENT LIGHT	1
36	21561	ACCENT LAMP GASKET w/PSA	1
37	PL71238	NAILING FLANGE	4
38	PL71228	BACKER STUD	4
39	PL71239	LINER BRACKET	2

	Part #	Description	Qty
40	21538	AIR INTAKE FLUE GASKET	1
41	31081	INLET VENT ADAPTER 6-5/8	1
42	21558	FLUE CONNECTOR GASKET	1
43	SE71278	4" FLUE OUTLET ASSEMBLY	1
44	SE71226	FLUE OUTLET RESTRICTOR	1
45	AC04315	5 BLACK STEEL PANELS	1
45	AC04310	5 BLACK PORCELAIN PANELS	1
46	22403	REAR PANEL (AC04310)	1
46	PL71246	REAR PANEL	1
47	PL71247	LEFT PANEL	1
47	22404	LEFT PANEL (AC04310)	1
48	PL71248	RIGHT PANEL	1
48	22405	RIGHT PANEL (AC04310)	1
49	AC04311	3 RUSTIC BRICK PANELS (S42)	1
50	22350	LIGHTHOUSE RUSTIC REAR LINER FOR S42	1
51	22351	LIGHTHOUSE RUSTIC LEFT LINER FOR S42	1
52	22352	LIGHTHOUSE RUSTIC RIGHT LINER FOR S42	1
53	22398	LOG F - S42 KIT	1
54	22396	LOG D - S42 KIT	1
55	22399	LOG G - S42 KIT	1
56	22395	LOG C - S42 KIT	1
57	22394	LOG B - S42 KIT	1
58	22397	LOG E - S42 KIT	1
59	22393	LOG A - S42 KIT	1
60	SE46166	S42 (PF II) MANUAL KIT	1
61	AC04313	LP TO NG CONVERSION KIT	1
62	AC04381	LAVA ROCKS - 2.25 lb KIT	1
63	AC04383	BLACK GLOWING WOOL KIT 3 CUPS	1
64	AC05965	SATIN BLACK SPRAY PAINT FOR EXTERIOR TOUCH-UP - GAS FIREPLACE	1
65	49691	MODULATING VALVE - LPG	1
66	44242	ON/OFF SWITCH	1
67	60394	HALOGEN LIGHT KIT WIRE	1
68	PL71269	VALVE BRACKET	1
69	PL71214	PILOT BRACKET (PROFLAME 2)	1
70	49703	CONVERTIBLE PILOT ASSEMBLY	1
71	PL71383	PROFLAME II RECEIVER HOLDER	1
72	49176	PROFLAME II MODULE (LP)	1
73	44209	FUSE GLASS 3.15A / 250V (5 X 20)	1
74	60395	19" POWER CORD	1
75	44246	2 POSITIONS TERMINAL BLOCK PLUG (MALE PINS)	1
76	44219	WIRE HARNESS RECEIVER - PROFLAME 2 (0.584.924)	1
77	44244	AA BATTERY HOLDER 2 X 2	1
78	44216	PROFLAME II TRANSMITTER (0.584.042)	1

9. Parts View and Parts List Millivolt model (FG00007)



ENGLISH

⚠ WARNING

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11	PL71138	GAS LINE BRACKET	1
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13	PL71229	BURNER COVER	1
14	PL71267	MODERN BASE LEDGE	1
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17	SE71188	SPRING RETAINER	2
18	SE71265	42" GLASS FRAME ASSEMBLY (MV)	1
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20	31073	39.5" X 32.375" INVISIMESH QUANEX SCREEN	1
21	PL71261	BOTTOM SCREEN BRACKET	1
22	30667	NICKEL "VALCOURT" CREST	1
23	AC04316	REGULAR BLACK FINISHING TRIM	1
23	AC04317	LARGE BLACK FINISHING TRIM	1
24	PL71199	BLOWER MOUNTING PLATE	1
25	AC04380	VARIABLE SPEED BLOWER	1
26	44248	TANGENTIAL BLOWER 58 CFM 115V-60Hz-50W (CLASS B)	1
27	44217	4 POSITIONS TERMINAL BLOCK PLUG (MALE PINS)	1
28	60399	BLOWER WIRE	1
29	44247	L120-20 SNAPDISC	1
30	SE44080-01	RHEOSTAT 3.0 AMP - 115 VAC WIRE WITH CONNECTOR	1
31	44087	RHEOSTAT NUT	1
32	44085	RHEOSTAT KNOB	1
33	44000	ELECTRICAL BOX	1
34	60201	CONNECTOR 1 SCREW 3/8" FOR BX WIRE	1
35	PL71192	COVER PLATE ACCENT LIGHT	1
36	21561	ACCENT LAMP GASKET w/PSA	1
37	PL71238	NAILING FLANGE	4
38	PL71228	BACKER STUD	4
39	PL71239	LINER BRACKET	2

	Part #	Description	Qty
40	21538	AIR INTAKE FLUE GASKET	1
41	31081	INLET VENT ADAPTER 6-5/8	1
42	21558	FLUE CONNECTOR GASKET	1
43	SE71278	4" FLUE OUTLET ASSEMBLY	1
44	SE71226	FLUE OUTLET RESTRICTOR	1
45	AC04315	5 BLACK STEEL PANELS	1
45	AC04310	5 BLACK PORCELAIN PANELS	1
46	22403	REAR PANEL (AC04310)	1
46	PL71246	REAR PANEL	1
47	PL71247	LEFT PANEL	1
47	22404	LEFT PANEL (AC04310)	1
48	PL71248	RIGHT PANEL	1
48	22405	RIGHT PANEL (AC04310)	1
49	AC04311	3 RUSTIC BRICK PANELS (S42)	1
50	22350	LIGHTHOUSE RUSTIC REAR LINER FOR S42	1
51	22351	LIGHTHOUSE RUSTIC LEFT LINER FOR S42	1
52	22352	LIGHTHOUSE RUSTIC RIGHT LINER FOR S42	1
53	22398	LOG F - S42 KIT	1
54	22396	LOG D - S42 KIT	1
55	22399	LOG G - S42 KIT	1
56	22395	LOG C - S42 KIT	1
57	22394	LOG B - S42 KIT	1
58	22397	LOG E - S42 KIT	1
59	22393	LOG A - S42 KIT	1
60	SE46166-01	S42 (MV) MANUAL KIT	1
61	99999	BUILD TO ORDER	1
62	AC04381	LAVA ROCKS - 2.25 lb KIT	1
63	AC04383	BLACK GLOWING WOOL KIT 3 CUPS	1
64	AC05965	SATIN BLACK SPRAY PAINT FOR EXTERIOR TOUCH-UP - GAS FIREPLACE	1
65	49696	LPG VALVE (MV)	1
66	31078	3 WAYS SWITCH	1
67	60401	WIRE ASSEMBLY	1
68	PL71250	VALVE HOLDER	1
69	PL71274	PILOT BRACKET (MILLIVOLT)	1
70	49698	PILOT ASSEMBLY (LPG)	1
71	49699	PIEZO IGNITOR	1

APPENDIX 1: ACCESSORIES

The following accessories must be purchased separately. Their installation instructions are included in their kit and can be found on Valcourt website, in the options/Accessories section of this fireplace's page.

Description	Color	Code
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REQUIRED ACCESSORIES

5 porcelain panels¹	Black	AC04310
3 Rustic panels¹	---	AC04311
5 Steel Panels¹	Black	AC04315
3 Herringbone panels¹	---	AC04353
Volcanic stones - 2.25 lbs	---	AC04381
Driftwood with luminescent wool²	---	AC04312
Birch log set with luminescent wool²	---	AC04352

OPTIONS

Regular Finishing Trim³	Black	AC04316
Large Finishing Trim³	Black	AC04317
Variable Speed Blower	---	AC04380
LP to NG Conversion Kit (PRO)	---	AC04313
NG to LP Conversion Kit (PRO)	---	AC04365

1. Prior using the fireplace, one of the panel kit must be installed.

2. Prior using the fireplace, one of the log set must be installed.

3. Only one finishing trim is required

VALCOURT LIMITED 10 YEARS WARRANTY

The warranty of the manufacturer extends only to the original consumer purchaser and is not transferable. This warranty covers brand new products only, which have not been altered, modified nor repaired since shipment from factory. Proof of purchase (dated bill of sale), model name and serial number must be supplied when making any warranty claim to your VALCOURT dealer.

This warranty applies to normal residential use only. Damages caused by misuse, abuse, improper installation, lack of maintenance, negligence or accident during transportation are not covered by this warranty.

This warranty does not cover any scratch, corrosion, warping, or discoloration caused by over firing, abrasives or chemical cleaners. Any defect or damage caused with the use of unauthorized parts or others than original parts void this warranty. An authorized qualified technician must perform the installation in accordance with the instructions supplied with this product and all local and national building codes. Any service call related to an improper installation is not covered by this warranty.

The manufacturer may require that defective products be returned or that digital pictures be provided to support the claim. Returned products are to be shipped prepaid to the manufacturer for investigation. If a product is found to be defective, the manufacturer will repair or replace such defect and reasonable transportation fees will be refunded.

The manufacturer at its discretion may decide to repair or replace any part or unit after inspection and investigation of the defect. The manufacturer may, at its discretion, fully discharge all obligations with respect to this warranty by refunding the wholesale price of any warranted but defective parts. The manufacturer shall in no event be responsible for any special, indirect, consequential damages of any nature, which are in excess of the original purchase price of the product.

**Limited Lifetime Warranty (10 years)*

DESCRIPTION	WARRANTY APPLICATION	
	PARTS**	LABOUR***
Combustion chamber, heat exchanger and factory installed glass door.	Lifetime*	5 years
Burner and burner surround.	Lifetime*	2 years
Logs, steel, glass and refractory liner panels (other than by maintenance or servicing).	2 years	N/A
Gas valve, pilot assembly, harnesses, remote and controls (110V or mV), blower.	2 years	1 year
High temperature paint and other finishes (enamel liner excluded) and invisimesh safety screen.	1 year	1 year
Gasket, light bulbs and other consumables.	N/A	N/A
After market replacement parts coverage.	90 days	N/A

**Exclusion refer to statement above.

***Labour based on predetermined chart.

Shall your unit or a component be defective, contact immediately your dealer or VALCOURT customer service. Prior to your call make sure you have the following information necessary to your warranty claim treatment:

- Your name, address and telephone number.
- Bill of sale and dealer's name.
- Installation configuration.
- Serial number and model name as indicated on the nameplate fixed to the back of your unit.
- Nature of the defect and any relevant information.

Important: Do not ship your unit or defective component to our plant before you have obtained from your VALCOURT dealer, an Authorization Number. Any merchandise shipped to our plant without authorization will be refused automatically and returned to sender.

Contact us: tech@sbi-international.com

Valcourt

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